

“We can assist people as a result of EU Directive 204/80/EC...”

“CICA is a government organisation and we provide a free service...”

You can find out more information about claiming compensation from other European countries by:

Visiting our website at: www.gov.uk

Emailing: eucat@cica.gsi.gov.uk

Calling us on our freephone number:
0300 003 3601

Writing to us at:
**Criminal Injuries Compensation Authority
Alexander Bain House
Atlantic Quay
15 York Street
Glasgow
G2 8LQ**

Free support and advice

You can get free independent advice from Victim Support at:

Website: www.victimsupport.org.uk

Phone: **0845 30 30 900** (England & Wales)

0845 6039 213 (Scotland)

(028) 9024 4039 (Northern Ireland)

You can also get free advice from the Citizens Advice Bureau at:

Website: www.citizensadvice.org.uk



**Criminal Injuries
Compensation
Authority**



**Claiming for compensation
In other EU countries**

Who are the CICA?

The CICA is the government body responsible for paying compensation to blameless victims of violent crime in Great Britain. We can do this as a result of the Criminal Injuries Compensation Act 1995.

The Department of Justices Compensation Agency compensates victims injured in Northern Ireland.

About this Scheme

We can help people apply for criminal injuries compensation from the EU country where the crime occurred. We can do this under European Union Council Directive 2004/80/EC.

This says that member states have to set up compensation schemes that guarantee fair and appropriate compensation to victims of violent crime. The schemes of other member states are likely to be different from those of the United Kingdom.

The Directive also says that each member state should appoint an 'assisting authority' to help people apply for compensation from other member states. CICA is the assisting authority for the whole of the United Kingdom.

Can I apply for compensation?

For those seeking to claim compensation as a result of a violent crime you can apply for compensation if:

- You were injured on or after the 1 July 2005.
- The crime to place in another EU country.
- You are resident in the United Kingdom.

Other European Union Countries:

Austria	Germany	Netherlands
Belgium	Greece	Poland
Bulgaria	Hungary	Portugal
Cyprus	Ireland	Romania
Czech Republic	Italy	Slovakia
Denmark	Latvia	Slovenia
Estonia	Lithuania	Spain
Finland	Luxembourg	Sweden
France	Malta	

What help can we give you?

We will help you find out about the system of compensation in the country where you were injured. If you decide to apply, we will give you:

- the appropriate application form
- Advice on how to complete it
- Guidance on any supporting documentation you may have to supply
- Assistance with translating any documents you receive

We will also forward your completed application form to the relevant authority involved in the EU country you were injured.

We are not able to assist you:

- If you were injured before 1 July 2005
- If you were not the victim of a violent intentional crime
- To make a claim for damages through a court
- If you were injured outside the UK.
- With managing your claim, or offering specific advice on details of particular European schemes.

How do I apply for compensation from another EU Country?

You can apply by telephone on: **0300 003 3601**

Before you apply, we would ask that you have the following information to hand:

- The date and location of the incident
- The injuries you suffered and Details of any medical treatment you received, and when this took place
- Any information given to you by the Police

What if I was injured in Great Britain?

If you were the blameless victim of a violent crime within Great Britain, you can find out more information on how to apply for criminal injuries compensation at www.gov.uk

Do I have to use a solicitor or claims management company to claim?

No. You do not need to be represented to claim for Compensation. We offer free advice through our Customer Service Centre on **0300 003 3601**. You can also get free advice from Victim Support by calling **0845 303 0900**.