



Regional workshop

Taking action forward

Aleksandra Ivankovic,
Deputy Director

A stylized graphic on the left side of the slide. It depicts two figures, one with an orange head and one with a dark blue head, both with orange arms. They are holding a large, light blue rectangular sign. The sign contains the text "THE VOICE OF VICTIMS IN EUROPE" in orange, uppercase, sans-serif letters. The background of the graphic is a light grey, textured surface.

**THE VOICE
OF VICTIMS
IN EUROPE**

Victim support is not a project



But projects can help develop better services

- Influence agendas
- Develop policies
- Convince stakeholders
- Improve attitudes/behaviours
- Innovate
- Learn from experience



Some examples of project activities

Research

- Develop methodologies
- Test methodologies
- Collect data
- Collect best practices
- Review literature
- Conduct comparative analyses
- Conduct interviews, focus groups surveys
- Explore ideas

Capacity building

- Organise and conduct training
- Develop handbooks and manuals
- Bring stakeholders together to exchange practices
- Staff exchange
- Study visits
- Skills building

Piloting a service

- Prepare stakeholders for innovation and change
- Develop innovative approaches
- Set up a pilot service
- Test the service and record success
- Monitor and evaluate

Developing a tool

- Needs assessment
- Responding to needs
- Looking into other people's experiences
- Develop new methodologies
- Develop expertise
- Ensure infrastructure

What is needed to develop and deliver a good project

Idea

- Responding to an actual need
- Ensuring progress and improvement
- Sustainability

Resources

- Team
- Co-funding
- Stakeholders engagement
- Community support and acceptance

Path to success

- Capacity and motivation
- Networks and partnerships
- Timeline
- Methodology

Elements of a successful project

Timeline

- Realistic
- Rational
- Well managed
- Carefully planned
- Flexible

Methodology

- Split work into work packages
- Carefully think about how you want to achieve what you want to achieve
- Have clearly defined deliverables
- Be realistic
- Rely on resources

Expertise

- Staff and supporters
- Stakeholders
- External experts
- Partnerships
- Membership in organisations
- Outreach

Risk management

- Forecast and planning
- Prevention
- Early warning
- Monitoring
- Intervention
- Mitigation
- Communication
- Management

THANK YOU!

Aleksandra Ivankovic

Deputy Director

a.ivankovic@victimsupporteurope.eu

www.victimsupport.eu



Victim Support Europe