

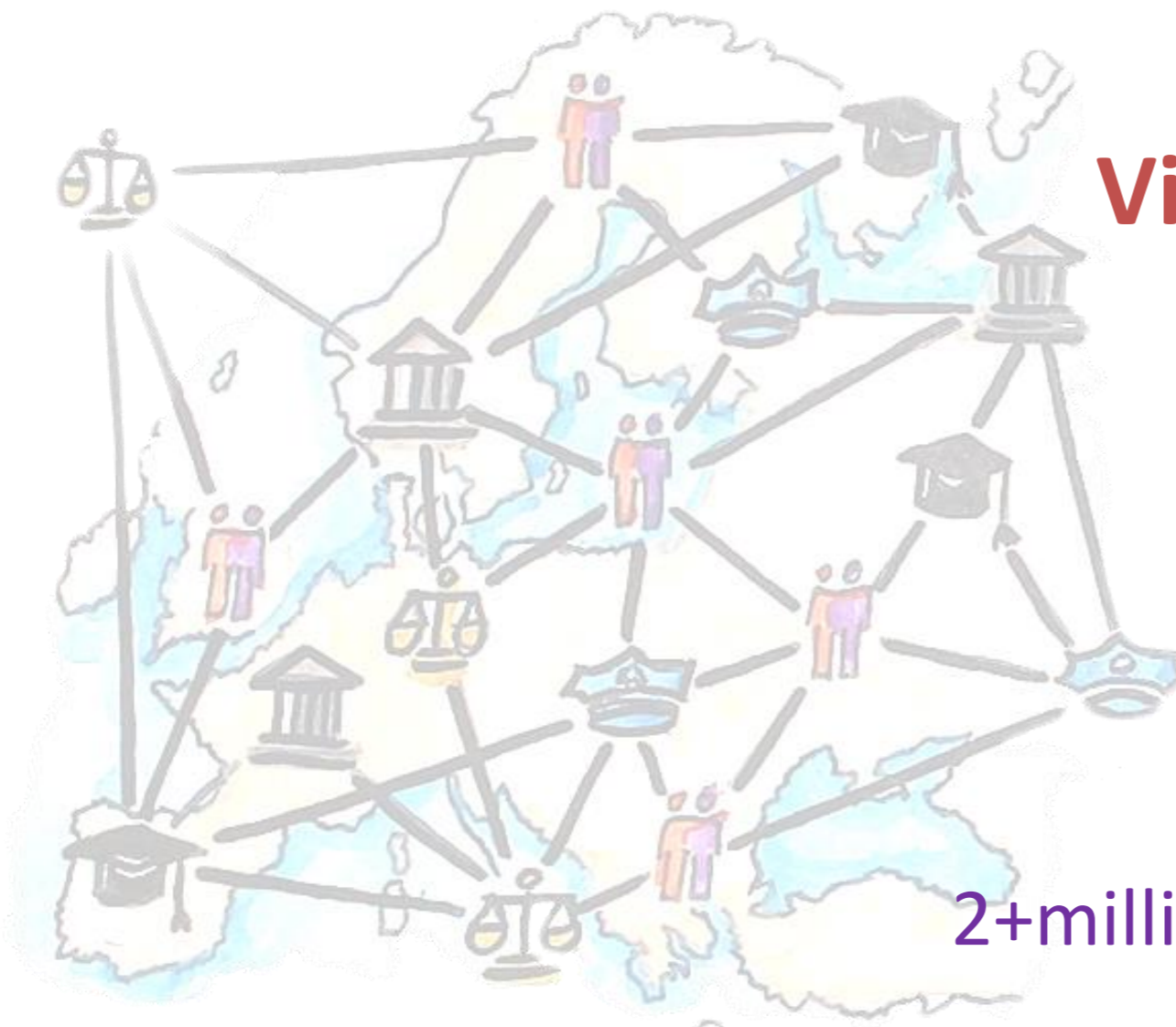
# Role of victim support – a broader picture

Aleksandra Ivankovic  
- *Deputy Director*





# About Victim Support Europe



Set up in 1990

60+ members

30+ countries

5000+ staff and volunteers

2+million victims supported every year

**terrorism response network**

**cross-border referral**

# Ensuring justice for all victims

**NO DATA**

**NO PROBLEM**

**15% of EU citizens fall victim  
of serious crime every year**

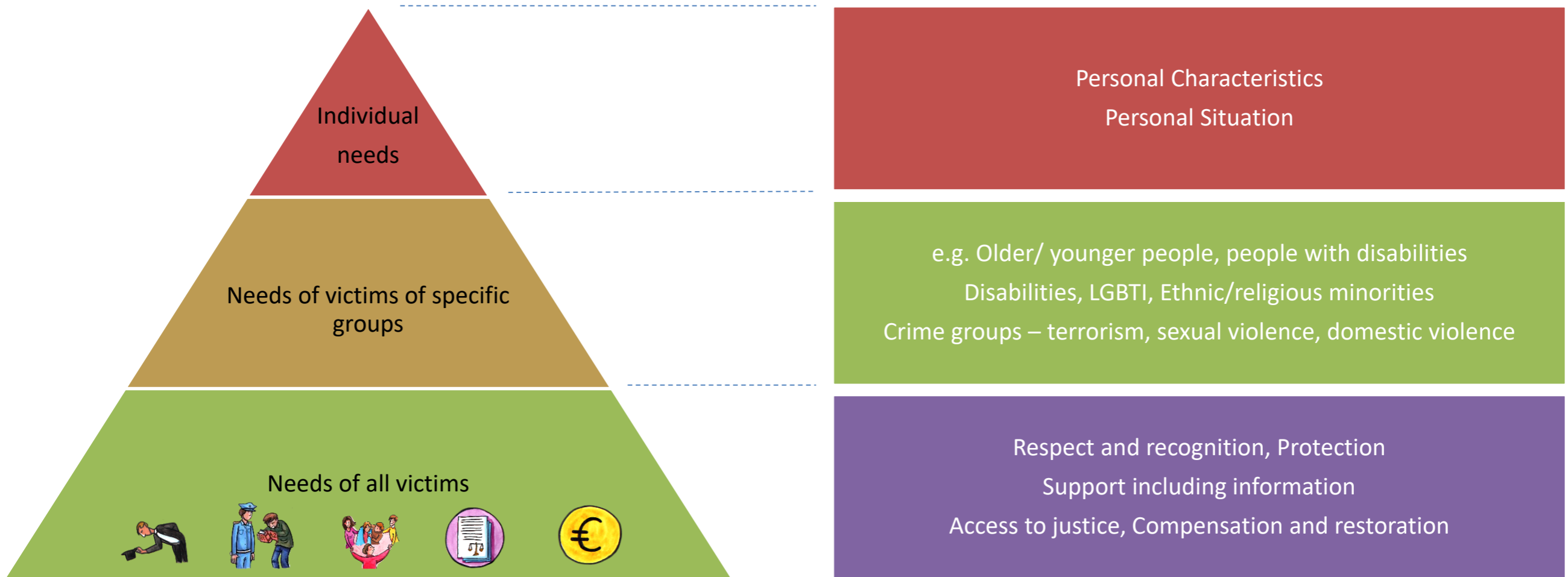
**Support for victims**

**Based on rights**

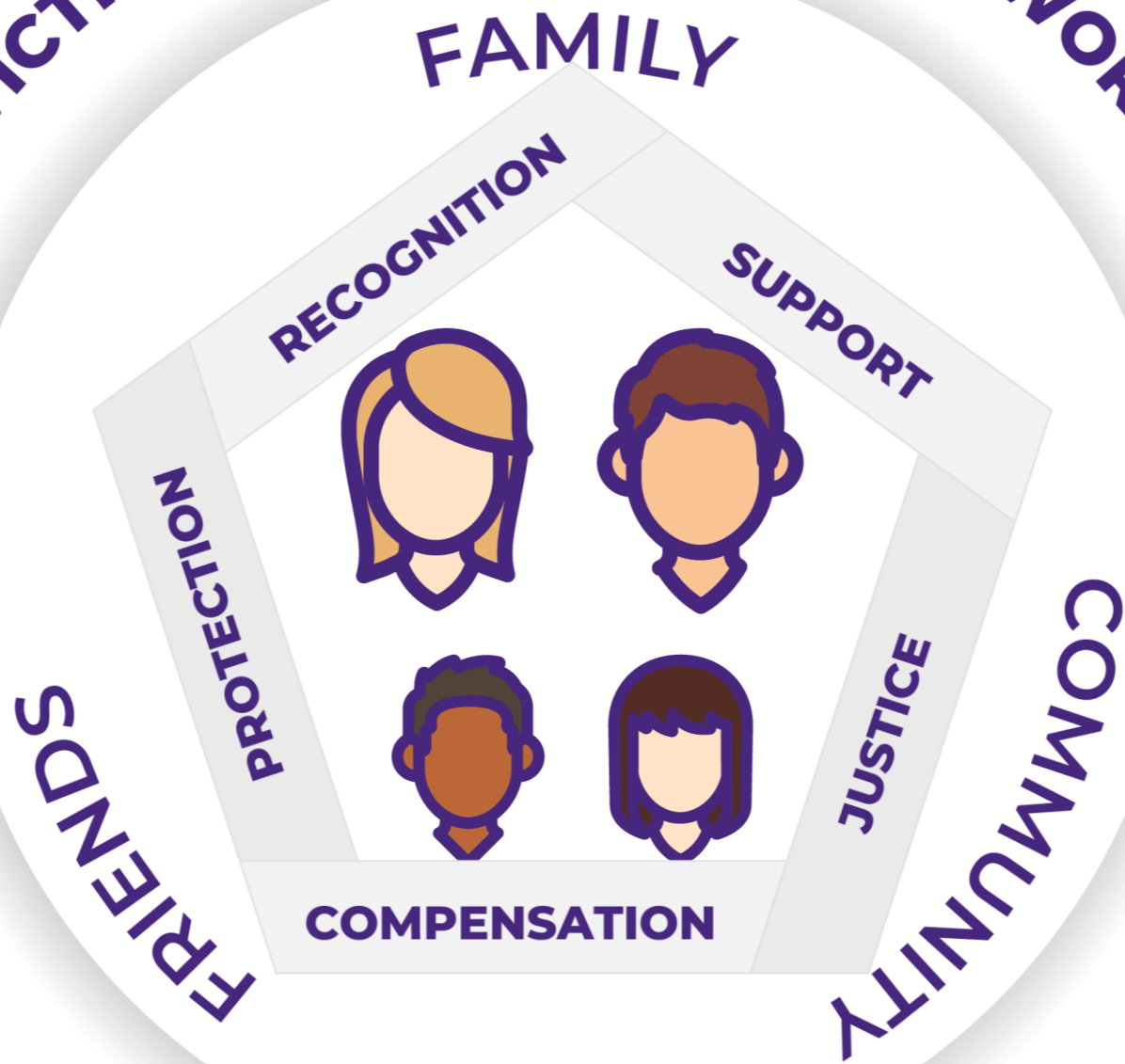
**Driven by needs**

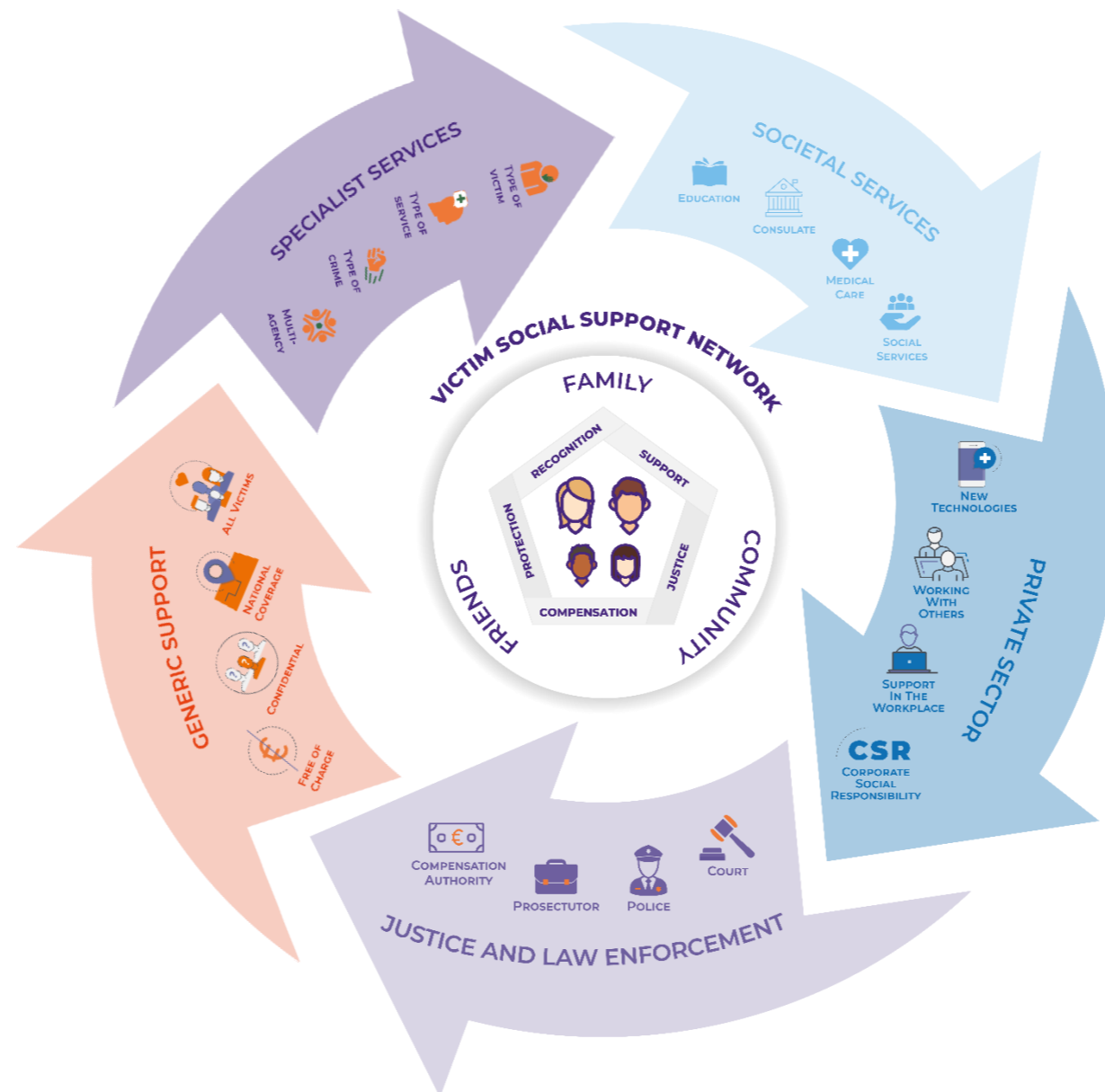


# Needs of victims of crime

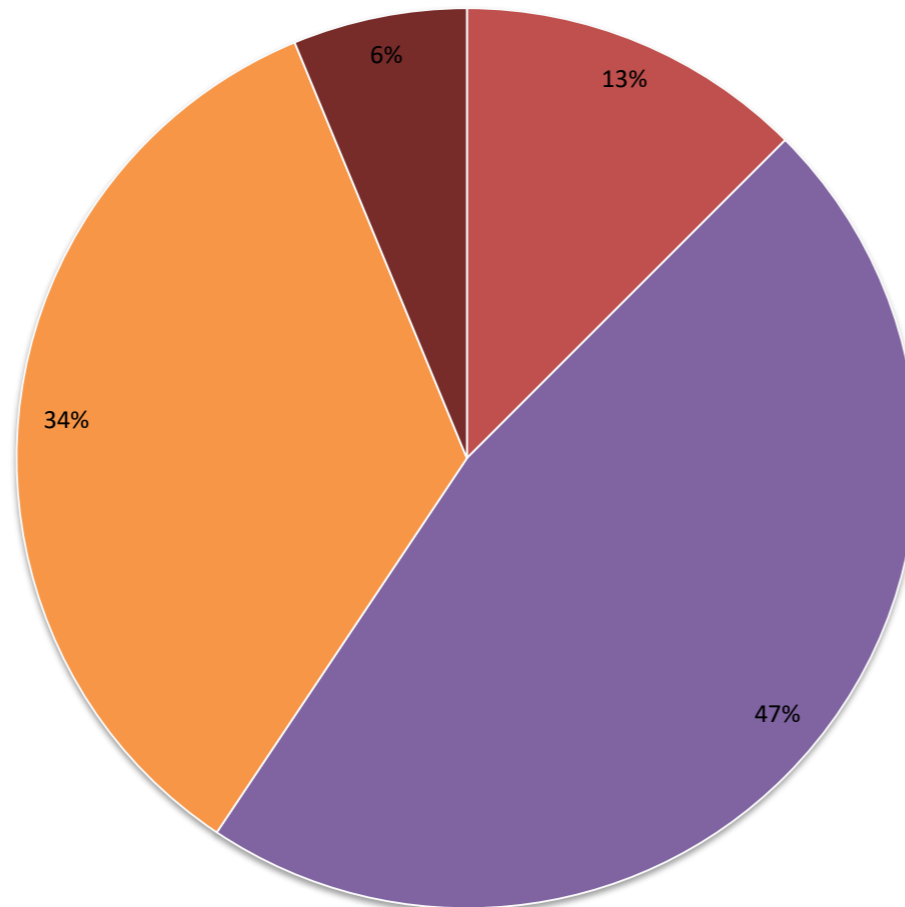


# VICTIM SOCIAL SUPPORT NETWORK





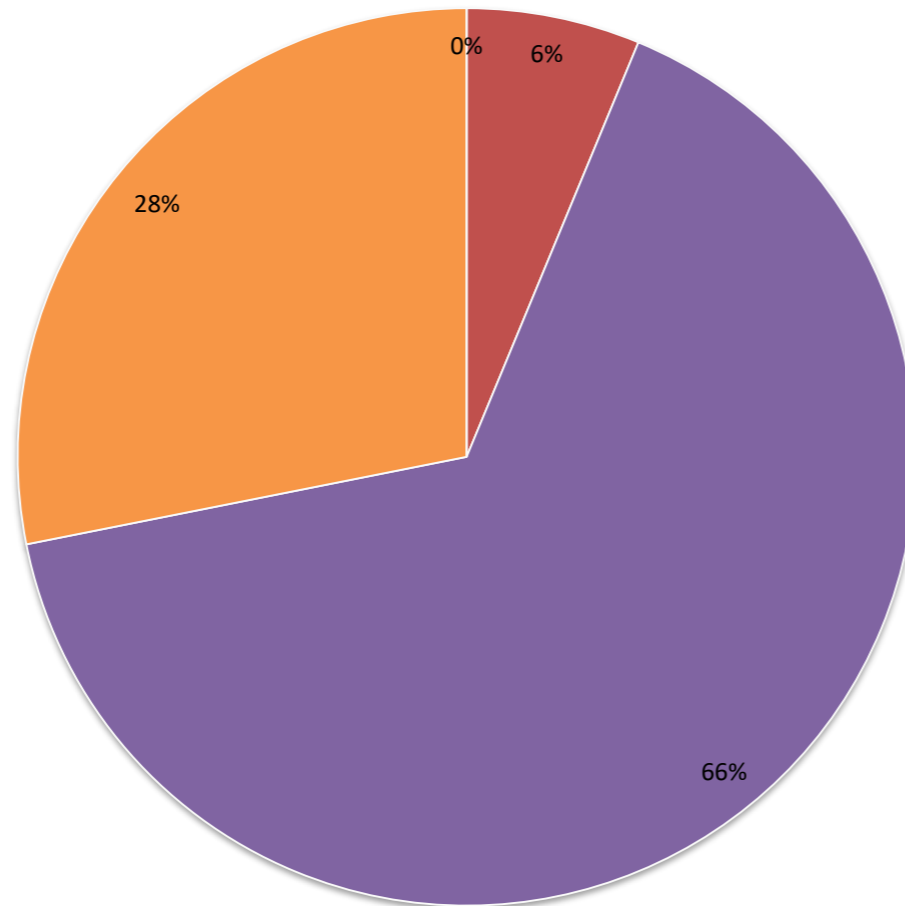
## Who provides generic services



81% of services provided through cooperation between NGOs and the government

- Yes, ALL services are provided by NGOs
- Yes, MOST services are provided by NGOs
- Yes, SOME services are provided by NGOs
- No, NGOs do not provide generic services in my country

## Who provides specialist services?



72% of specialist services are provided predominantly by NGOs

■ Yes, ALL services are provided by NGOs  
■ Yes, SOME services are provided by NGOs

■ Yes, MOST services are provided by NGOs  
■ No, NGOs do not provide generic services in my country



OVERSIGHT, MONITORING AND REVIEW



01  
Accessible to all victims

02  
Respect & dignity

03  
Victims are safe

04  
Individual's needs

05  
Diverse services

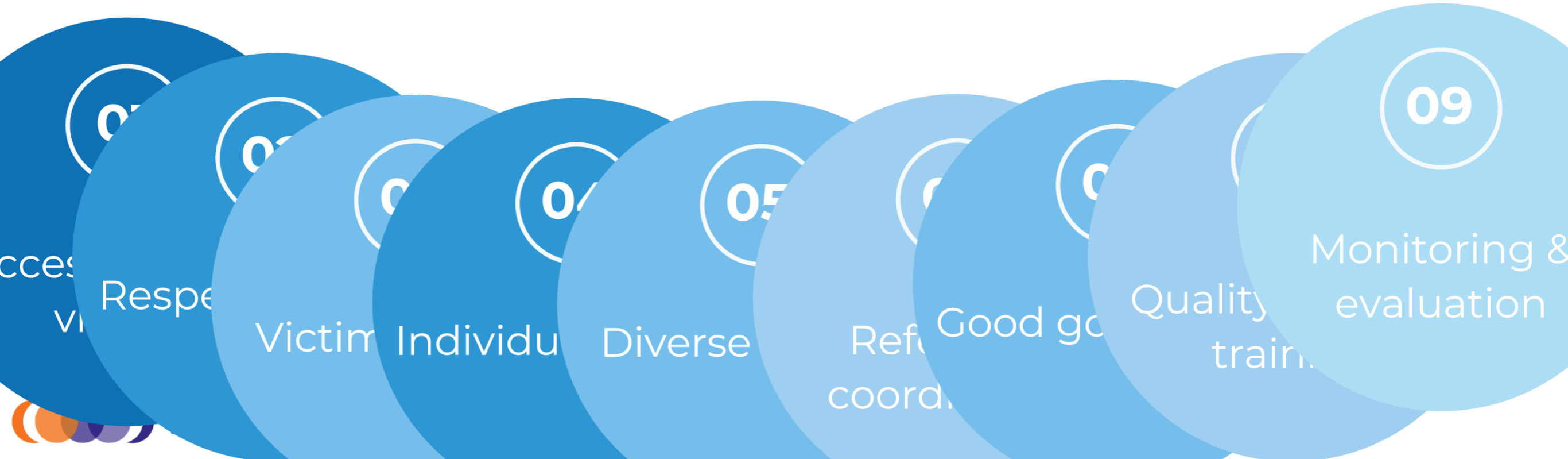
06  
Referrals & coordination

07  
Good governance

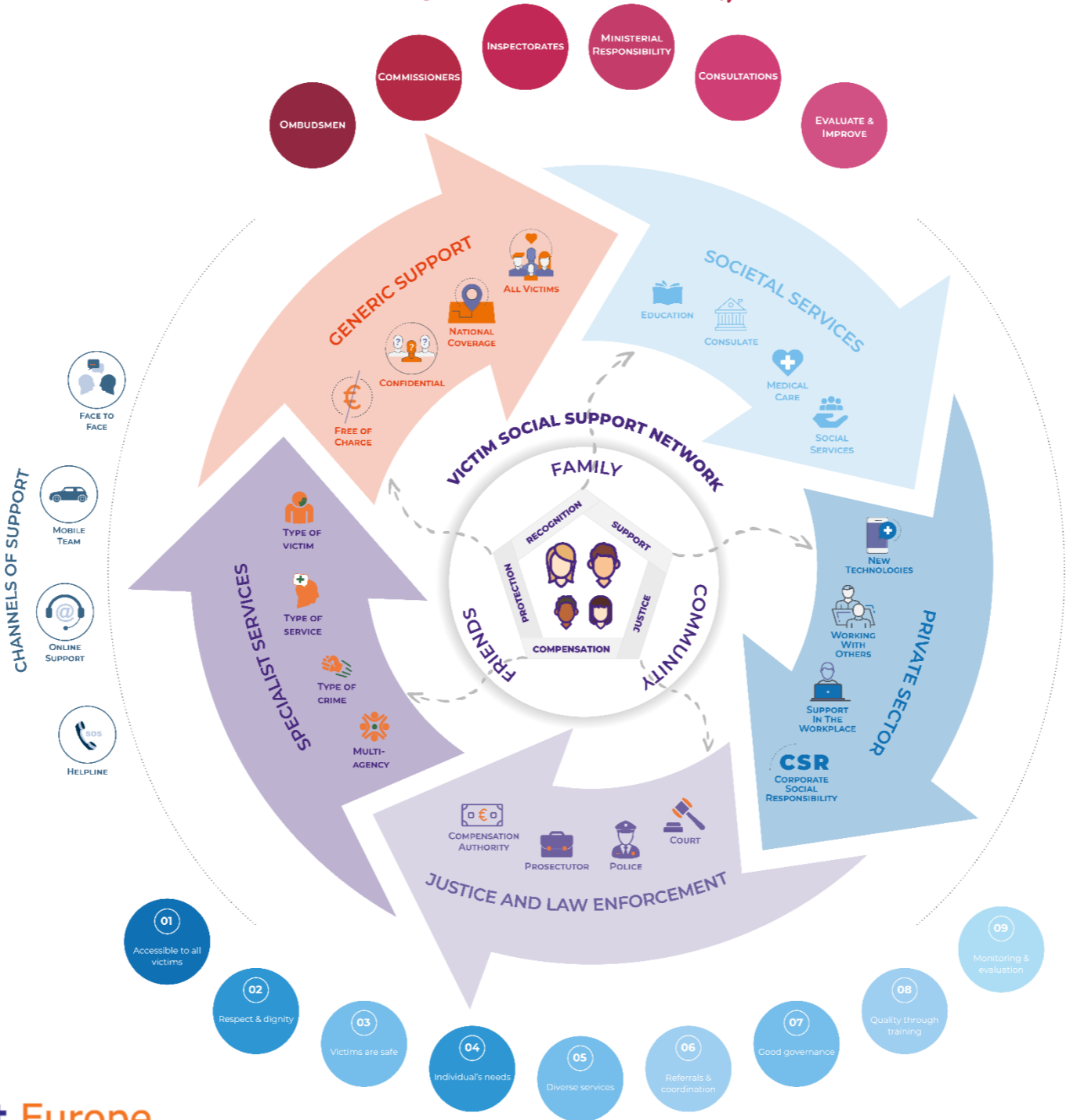
08  
Quality through training

09  
Monitoring & evaluation

QUALITY THROUGH STANDARDS



OVERSIGHT, MONITORING AND REVIEW



# Thank you for your attention.



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