

**SAVE THE DATE - FINAL PROJECT CONFERENCE**



**18 October 2022 - Brussels, Belgium**

**Perm. Rep. of the Czech Republic to the European Union**

**The silent helpers assisting victims of crime**



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Victim Support Europe



Vitaly

FRANCE VICTIMS 67

Corona

Hachiko



UCC

University College Cork, Ireland  
Co-funded by the European Commission

























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## AUTUMN NEWSLETTER 2022



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# VSE ACTIVITY NEWS

## SAVE THE DATE | 2023 VSE Annual Conference in Berlin!



We are glad to announce the date and location of [#VSEAnnualConference2023](#), titled "Protecting fundamental freedoms, a victim's perspective".

DE Next year's conference will be hosted by [WEISSER RING e.V.](#), a founding member of Victim Support Europe.

Make sure to mark your agenda:

📅 7, 8 and 9 June 2023; 📍 Berlin, Germany.

More information about the programme, registration and accommodation will follow soon.

[→ LEARN MORE](#)

## The European Commission and Victim Support Europe at the first United Nations Global Congress of Victims of Terrorism in New York



VSE's Executive Director Levent Altan participated in the first [United Nations Global Congress of Victims of Terrorism](#), organised by the [United Nations Office of Counter-Terrorism](#) (UNOCT), in New York. Held under the theme of "Advancing the Rights and Needs of Victims of Terrorism", the Congress provided a platform for dialogue and engagement on a victim-centric approach to countering terrorism and preventing violent extremism conducive to terrorism. More than 600 participants, including close to 100 victims of terrorism from 25 countries across the globe attended in person.

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## Annual Centre of Excellence on 116 006 helplines and distant support held in Stockholm

On the 29<sup>th</sup> and 30<sup>th</sup> of September, Victim Support Europe's member [Brottsofferjouren](#) hosted the annual workshop of the Centre of Excellence on 116 006 European victim support helplines and distant support in



Stockholm, Sweden.

This year's workshop focused on GDPR, data protection and modern technologies to advance victim support services.

On the first day of the event, two speakers from KU Leuven talked about their expertise in the field of data protection and computer science, including the impact thereof on secondary victimisation. Slachtofferhulp Nederland presented its recently developed knowledge database for helpline workers, a showcase of good practice in the field of distant support.

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## Registration | Workshop “Campaigning on Twitter” - VSE Members Only Event



Workshop Twitter's Ads for Good  
Wednesday 30 November | 11:00 am CET

[Register now](#) press Enter  
● Takes 1 minute

In spring 2022, Victim Support Europe (VSE) launched the [Victims' Rights Communicators Network \(VRComNet\)](#), to jointly explore approaches to advancing a positive victims' rights narrative in Europe.

Victims' Rights Communicators Network (VRComNet) is a group of experts in communication working on victims' rights from VSE member and partner organisations. We provide a platform for communication specialists of our member organisations to build their capacities and exchange expertise on effective victims' rights communications.

On 30th November, the members of the network have an opportunity to attend an [online workshop](#) “Campaigning on Twitter and ‘Twitter Ads for Good’ programme” conducted by Silvia Caneva, Public Policy Manager at Twitter.



The goal of this workshop is to help participants make the most of Twitter as a key tool to achieve a greater impact, whether your objective is to raise awareness of an issue, advocate for a cause, engage with policy makers, activists, other nonprofits or the broader public. The workshop will explore strategies and best practices to support your activity, improve your content and maximise engagement. The workshop will also cover the latest tools that you can integrate in your communication and advocacy strategy, such as Twitter Spaces. At the end of the workshop there will be a Q&A session.

Language: Working language of the event is English.

\*Please note that this event is open to current members of the Victims' Rights Communicators Network.

[→ REGISTER](#)

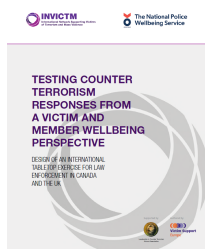


### Join the #CyberSecMonth October 2022

The European Cybersecurity Month is turning 10! For the 10th consecutive year the European Union Agency for Cybersecurity (ENISA) is partnering with the Commission and Member States in carrying out #CyberSecMonth: the EU's annual campaign dedicated to promoting cybersecurity among EU citizens and organisations and providing up-to-date online security information through awareness raising activities and sharing of good practices.

[→ GET INVOLVED](#)

### Testing Counter Terrorism responses from a victim and member wellbeing perspective



VSE is proud to present the report of the 2021 International Virtual Counter Terrorism (CT) Tabletop Training (TTX) Exercise. This training exercise was designed to test out agencies' response for victims and first responders, from a wellbeing and victims' lens in a terrorist or mass violence incident. [READ THE REPORT](#)

Check the videos where experts explain what the TTX Report is, its objectives, logistics and choice of teams when designing the training and much more.

[INVICTM Chair, Sue O'Sullivan who throughout her career, has been an advocate for safe and healthy communities and for increased services to victims, makes a brief introduction on what the TTX Report is and it's objectives.](#)

[Levent Altan \(Executive Director, Victim Support Europe\) explains logistics and choice of teams when designing the TTX as they are extremely important and critical elements of its success and how to predict, manage and overcome challenges.](#)

[TTX Team Lead, PC Danielle Bottineau \(Toronto Police Service\) outlines the contribution of victim's voices and how they help the team focus on why they do what they do. PC Danielle further delineated the opportunities provided by the TTX to test existing methods and set new goals in regards of a victim centred approach and victim support strategy.](#)

[Oscar Kilo Service Lead, Andy Rhodes highlights The table-top exercise was Oscar Kilo's opportunity to test the trauma response model ESTIP \(Emergency services trauma intervention programme\) under simulated pressure to improve our learning.](#)

## VSE Annual Report 2021 is available now!



VSE is proud to present the Annual Report 2021! We have carried out a large number of activities to develop and strengthen our network, better represent victims across Europe, support implementation of victims' rights and develop the capacity of organisations and governments around Europe to deliver support for victims.

VSE's members provided assistance to 2,110,360 victims of crime and the network itself saw an inspiring addition of 7 new groups bringing our total membership to 66 organisations across 32 countries in 2021!

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# VSE PROJECT NEWS

## [AREV Project](#) | Victim Support Europe on advancing the protection of victims of crime in Estonia



Antonio De Martin and Liis Allmäe from Victim Support Europe took part in the Violence Prevention Agreement meeting, organised by the [Ministry of Justice of Estonia](#) in Tallinn.

The meeting included presentations on various topics related to working with abused children and introduced the upcoming changes to the Victim Support Act. In addition, it provided an opportunity to discuss issues surrounding preventative education in schools and the impact of the war in Ukraine on violence prevention in Estonia.

[→ LEARN MORE](#)

## [Project BeneVict](#) | BeneVict Kick-Off Meeting: Building Evidence to Change Victims' Lives



VSE's newly-launched BeneVict project, co-funded by the European Union, aims to support the global need for a valid evidence-based argument to support the advancement of victims' rights across the EU. The project will quantify the benefits of victim support in four pre-selected Member States, in an effort to look into the cost of

victimisation and to develop an argument for greater investment in



victim support. At the project's kick-off meeting, held in Brussels, participants discussed how these goals could be achieved.

[→ LEARN MORE](#)

## Project CHAT for victims | 'CHAT for victims' project consortium meets in Zagreb for kick-off meeting



Victim Support Europe participated in the CHAT for victims (Changing the accessibility of Tools for victims) project's kick-off meeting in Zagreb. The project, coordinated by the [Victim and Witness Support Services Croatia](#), reunites partners from Spain, Romania, Hungary, Slovenia and Victim Support Europe.

In the next two years, partners of the CHAT for victims project will look into how to develop online chat services for victims with disabilities, in a manner that is adapted to their specific

communication needs.

[→ READ MORE](#)

## Project FYDO | Victim Support Europe and partners are proud to announce the final FYDO conference that will take place on 18 October 2022 at the Permanent Representation of the Czech Republic to the European Union in Brussels



Facility  
Dogs  
Europe

After almost two years of implementation, at the [final conference](#), partners will showcase FYDO's objectives and achievements – we will reflect on successes and challenges with the participation of

VSE, partners – and our FYDO dogs and their handlers.

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## Project INFIVICTIMS III | Infovictims III final seminar “Innovate to Humanise the Justice System for Victims”



On the 19<sup>th</sup> of September, the final seminar of the Infovictims III project, “Innovate to Humanise the Justice System for Victims”, took place in Lisbon (Portugal). Victim Support Europe's Executive Director Levent Altan was invited to speak about the Facility Dogs Europe project and the way forward for victims' rights in Europe.

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## Project PROTECT | PROTECT project organises second training week on Restorative Justice



Victim Support Europe took part in a four-day training programme on victims' rights and restorative justice, as part of the PROTECT project. The event was hosted by project partner [Associazione Spondé](#) in Viterbo, Italy.

[→ LEARN MORE](#)

## Project ACTIVATE | VSE's participation in the Activate final project conference

Last week Tuesday September 27<sup>th</sup>, Victim Support Europe participated in the 'Enhancing the anti-trafficking identification, prevention and support mechanisms' conference. The event was the final



conference of the project Activate – Enhancing the anti-trafficking identification, prevention and support mechanisms – led by the Greek NGO [KMOP](#).

[→ READ MORE](#)



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## VSE ADVOCACY NEWS

### Victim Support Europe Contribution

Modernising judicial cooperation between EU countries – use of digital technology



Victim Support Europe actively engages and influences in the development of European and international public policy to highlight the needs of victims and those affected by crime as well as to strengthen victims' rights and protection in the aftermath of crime. We aim to ensure that new legislation and policies consider the needs of victims and others affected by crime, and that their wishes and priorities are reflected and adhered to.

Through consultation, bilateral meetings, participation in expert groups and by organising conferences, we inform institutions and national governments of future policy needs, gaps in victims' rights, and successful policy implementation.

Learn more about our latest submissions to the EU consultations and surveys:

- [VSE Contribution – 2022 EU Justice scoreboard](#)
- [VSE Contribution – Modernising judicial cooperation between EU countries – use of digital technology](#)

[→ MORE](#)



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## NEWS FROM VSE MEMBERS

BG BULGARIA: Autumn news from 'Law and Internet Foundation', Bulgaria

[→ READ MORE](#)

CROATIA: White Circle Croatia - Study visit to North Macedonia

[→ READ MORE](#)

CROATIA: 'Victim and Witness Support Service Croatia' continues its work in 2022: 5 offices in 4 Croatian cities

[→ READ MORE](#)

DK DENMARK: Victim Support Denmark: Over 900 people received help in the aftermath of Field's shooting spree in Copenhagen

[→ READ MORE](#)

DE GERMANY: Weisser Ring conducts an important campaign around the #OEGreport, a deep investigation about the Victim Compensation Act in Germany

[→ READ MORE](#)

IT ITALY: Rete Dafne Italia - Register for the Conference "Infovictims | Because victim support starts with good information" - 21-22 October 2022, Mantua

[→ READ MORE](#)

**NEW ZEALAND:** Victim Support New Zealand welcomes new Chief Executive James McCulloch

[→ READ MORE](#)

**NETHERLANDS:** How innovation served Victim Support Netherlands

[→ READ MORE](#)

Contact with peers helps victims to reinvent themselves

[→ READ MORE](#)

JE NORTHERN IRELAND: Victim Support NI appointed a new CEO

[→ READ MORE](#)

PT PORTUGAL: The Portuguese Association for Victim Support (APAV) hosted the Seminar Infovictims III - Innovation to humanize the justice system for victims.

[→ READ MORE](#)

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# VSE NEW MEMBER

## Welcome to our new Danish member The Finn Nørgaard Association

**FINN  
NØRGAARD**  
/FORENINGEN



We are extremely happy to announce the newest addition to our victim support family. With joy, we welcome [The Finn Nørgaard Association](#).

The Finn Nørgaard Association is a Danish charity, established by relatives and next of kin to Finn Nørgaard. On the 14th of February 2015, a Saturday afternoon, Finn Nørgaard was killed in front of the culture house Krudttønden on Østerbro. Finn attempted to prevent a 22 year old man from continuing to fire through the doors of a debate meeting on freedom of speech. On this [page](#) you can read more about Finn, who he was and what he stood for.

The association is created to continue Finn's work of helping disadvantaged kids and adolescents. In Finn's spirit, the purpose of the association is to promote human understanding and dialogue.

Click [here](#) to watch the film about the organisation.

We fully support the work and commitment of 'The Finn Nørgaard Association' and the [Finn Nørgaard Award](#), which has been given to initiatives that create understanding and dialogue.

The entire team of Victim Support Europe is thrilled to welcome you on board. You're going to be a valuable asset to our organisation, and we can't wait to see all that you accomplish.



- Editor: Marina Kazakova

#### About Victim Support Europe

Victim Support Europe is the leading European umbrella organisation advocating on behalf of all victims of crime, no matter what the crime, no matter who the victim is. VSE represents 69 national member organisations, providing support and information services to more than 2 million people affected by crime every year in 34 countries.

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