

Victim Care Team

VSE Annual General Meeting 2025

Activity Report Nov 2024 - May 2025

Future look May - Dec 2025



Activity Report Nov 2024 - May 2025

- Providing ongoing daily victim support through emails and referral;
- Enhancing and promoting the use of the VSE Referral System, with a focus on increasing member cooperation on cross-border cases;
- Launched in December 2024, the Victim Advocate Platform ensure victims voices drive meaningful change across all areas of VSE's work;
- Revising and evaluating the effectiveness of the Terrorism Response Network (TRN)
- Developing National Factsheets, with versions already created for Albania, Bulgaria, Belgium, Bosnia and Herzegovina, Croatia, Kosovo, Palestine, Serbia, Turkey, Ukraine, and more.



How did members benefit from your current work?

- Assisting with cross-border victimisation (referral and TRN);
- Providing of the Country Factsheets (when all are finalised);
- Support to cross-border victims;
- Developing protocols for effective and compassionate direct engagement with victims.



Future look on activities May - Dec 2025

- Continuation of the revision of the TRN;
- Continuation of the revision of the Referral System;
- Further development of the Country Factsheets;
- Development of the Protocol/guidelines for the organisations requesting survivor speakers at the events;
- Including VSE volunteers in Victim Care Team.



Meet the team



Levent Altan

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THANK YOU!

VICTIM CARE TEAM

VICTIM SUPPORT EUROPE

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