













Levent Altan, Executive Director

Victim Support Europe



Leading European umbrella organisation

Advocating for 30+ years for

- all victims of crime,
- of all crimes
- no matter who the victim is.

- √ 70 Members, 33 Countries
- ✓ 2.5+ million supported annually
- √ Policy, advocacy, capacity
- ✓ Support cross border victims

INTERACTIVE MAP
OF SERVICES



TERRORISM RESPONSE NETWORK



CROSS-BORDER REFERRAL FOR VICTIMS



TRAINING ACADEMY



STANDARDS AND ACCREDITATION



CENTRE OF EXCELLENCE FOR 116006 Helplines AND DISTANCE SUPPORT





PROGRESS AND CHALLENGES:

SUPPORT AND JUSTICE

SIZE OF THE PROBLEM



Population victimised annually

>1billion victims

<50%

Report Crime

WE CONTINUE TO SEE STEADY PROGRESS





PROGRESS IS SLOW - almost 40 years since Basic principles





IMPACT OF THESE PROBLEMS

Implementation failures

Support and psychological help – not exist/inaccessible, quality questions

Reporting of crime – extensive barriers exist

Participation in justice – difficult, minimised, harmful to victims: repetitive, victim blaming, lack of information...

Compensation: not exist, don't get, harmed in process

Protection measures: limited, not adapted, poor timing, don't work

TREATMENT OF VICTIMS BY INDIVIDUALS, STATE, SOCIETY:

Further trauma

Secondary victimisation

Blames victims

Disrespects them

Disempowers them

Breaks their trust

VICTIM OF RAPE: "My experience with the police in the criminal proceedings was worse than the crime itself"



SOLUTIONS: 1) RIGHTS BASED, NEEDS DRIVEN



SOLUTIONS: 2) STRATEGIC, CO-ORDINATED, STRUCTURED

National Victims
Strategy and action
plan

Minister responsible for victims policy

Strategic and structured

Multi-agency coordination committee Oversight body for implementation

CHANGE VICTIM POLICY FROM

SOLELY FOCUSED ON INDIVIDUAL RIGHTS AND SERVICES

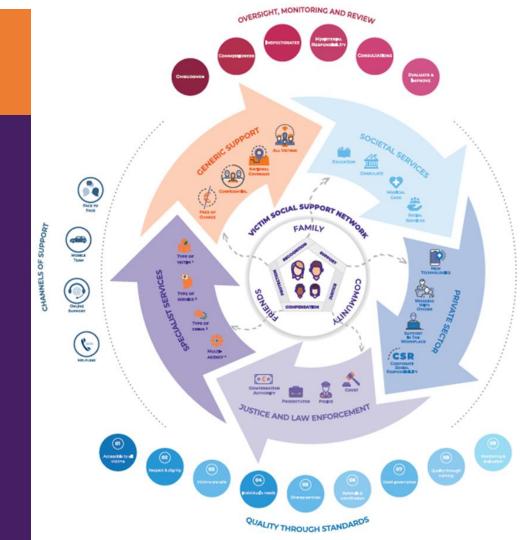


A SYSTEM ORIENTED APPROACH

FROM GOOD PRACTICES TO COMMON PRACTICES

SOLUTIONS: 3) NATIONAL VICTIM SUPPORT FRAMEWORK

- Resilience
- Social support network
- Professional victim support
- Generic and specialist
- Across the country
- Multi-channels of support
- Standards
- Long term, operational funding
- Mainstreaming support





SOLUTIONS: 3) JUSTICE REFORMS – VICTIM WELLBEING & TREATMENT





SOLUTIONS: 5) COMPULSORY TRAINING

FOCUS ON SKILLS, UNDERSTANDING, TRUST

- EMPATHY
- EFFECTIVE COMMUNICATION
- NEEDS OF VICTIMS
- TRAUMA
- VICTIM SENSITIVE INTERVIEWING
- TRAINING IS COMPULSORY OVERCOME INDEPENDENCE ARGUMENT
- EXPERIENTIAL, INTERACTIVE, NEW TECH VR ETC.
- BASIC TRAINING, LIFE LONG LEARNING, SUPERVISION
- ACOMPANIED BY TOOLS AND PROCEDURES

SOLUTIONS: 6) FUNDING

VICTIM FUND

- VICTIM SURCHARGE
- TAX ON COMPULSORY INSURANCE
- CONFISCATION OF CRIMINAL ASSETS

NEVER IMPACT EXISTING TREASURY BUDGETS FULLY COVER SUPPORT AND COMPENSATION COSTS

EVERY EURO INVESTED SAVES AT LEAST 5 EUROS IN COSTS



SOLUTIONS: 5) COMPENSATION

- EXISTS FOR ALL VICTIMS OF SERIOUS CRIMES
- REMOVE ADMINISTRATIVE BURDENS
- INCREASE AWARENESS
- SIMPLIFY ACCESS
- INCREASE TRANSPARENCY

AIM SHOULD NOT BE FOCUSED ON AVOIDING PAYMENTS

COMPENSATION IS ABOUT RECOGNITION AS MUCH AS MONEY

Victim centric, 21st century Justice

SAFE JUSTICE FOR VICTIMS:

INTEGRATED, SYSTEM BASED, LONG TERM SOLUTIONS

- Minimise harm to victims
- Support participation
- Maximise best evidence
- Help them on their path to recovery



THANK YOU!

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