

## Resources

- Duke University Press's Care in Uncertain Times open access resources:  
<https://www.dukeupress.edu/Explore-Subjects/Syllabi/Care-in-Uncertain-Times-Syllabus?fbclid=IwAR36drnWvOfny01-93RmcD7WW39QbNMxQDOik9i-wzuJ97l1zC4KDra7fKs>
- APAV'S T@ALK Handbook on distance support:
- [https://apav.pt/publiproj/images/yootheme/PDF/Handbook\\_TALK.pdf](https://apav.pt/publiproj/images/yootheme/PDF/Handbook_TALK.pdf)
- <https://vawnet.org/news/preventing-managing-spread-covid-19-within-domestic-violence-programs>
- [https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/pregnant-women-and-children.html?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fpregnant-women.html](https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/pregnant-women-and-children.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fpregnant-women.html)
- [https://nnedv.org/latest\\_update/resources-response-coronavirus-covid-19/](https://nnedv.org/latest_update/resources-response-coronavirus-covid-19/)
- <https://www.techsafety.org/digital-services-during-public-health-crises>
- <https://www.techsafety.org/digital-services-toolkit>
- Webinar on digital services for supporting victims:  
<https://www.youtube.com/watch?v=oxR-tMcGXUA&feature=youtu.be>
- <https://www.futureswithoutviolence.org/get-updates-information-covid-19/>
- COVID public health information in many languages:
  - <https://docs.google.com/document/d/1DyvJFYRsOkpH9UeEBEmgFd6ehSLfpMtW8j6ZFvV8JPA/edit>;
  - [https://switchboardta.org/blog/a-round-up-of-multilingual-resources-on-covid-19/?mc\\_cid=a1ae625e2d&mc\\_eid=odb44b8135](https://switchboardta.org/blog/a-round-up-of-multilingual-resources-on-covid-19/?mc_cid=a1ae625e2d&mc_eid=odb44b8135);
  - <https://covid19healthliteracyproject.com/#languages>
- <https://www.thehotline.org/2020/03/13/staying-safe-during-covid-19/>
- [https://charitydigital.org.uk/topics/coronavirus-tech-offers-available-to-charities-7209?utm\\_source=Charity%20Digital%20Trust&utm\\_medium=email&utm\\_campaign=11415045\\_CHNW\\_20\\_1\\_EMAL\\_1K&utm\\_content=](https://charitydigital.org.uk/topics/coronavirus-tech-offers-available-to-charities-7209?utm_source=Charity%20Digital%20Trust&utm_medium=email&utm_campaign=11415045_CHNW_20_1_EMAL_1K&utm_content=)
- [https://charitydigital.org.uk/topics/coronavirus-how-charities-can-get-started-with-chatbots-7238?utm\\_source=Charity%20Digital%20Trust&utm\\_medium=email&utm\\_campaign=](https://charitydigital.org.uk/topics/coronavirus-how-charities-can-get-started-with-chatbots-7238?utm_source=Charity%20Digital%20Trust&utm_medium=email&utm_campaign=)

[gn=11426511 CHNW 20 1 EMAL 1M&utm\\_content=chatbots&dm\\_i=O.6SWR3.T62JUV.R8AJM.1](https://www.chnw.com/2020/03/23/emal-1m&utm_content=chatbots&dm_i=O.6SWR3.T62JUV.R8AJM.1)

- [https://charitydigital.org.uk/topics/coronavirus-cyber-crimes-to-look-out-for-7237?utm\\_source=Charity%20Digital%20Trust&utm\\_medium=email&utm\\_campaign=11426511 CHNW 20 1 EMAL 1M&utm\\_content=Cyber%20crimes&dm\\_i=O.6SWR3.T62JUV.R8AJM.1](https://charitydigital.org.uk/topics/coronavirus-cyber-crimes-to-look-out-for-7237?utm_source=Charity%20Digital%20Trust&utm_medium=email&utm_campaign=11426511_CHNW_20_1_EMAL_1M&utm_content=Cyber%20crimes&dm_i=O.6SWR3.T62JUV.R8AJM.1)
- <https://www.onlinehulp-vlaanderen.be/online-in-coronacrisis/>
- <http://www.internationaldisabilityalliance.org/covid-19>
- [europol.europa.eu/newsroom/news/rise-of-fake-'corona-cures'-revealed-in-global-counterfeit-medicine-operation](https://europol.europa.eu/newsroom/news/rise-of-fake-'corona-cures'-revealed-in-global-counterfeit-medicine-operation)
- <https://www.europol.europa.eu/activities-services/public-awareness-and-prevention-guides/make-your-home-cyber-safe-stronghold>
- [https://ec.europa.eu/info/live-work-travel-eu/health/coronavirus-response\\_en](https://ec.europa.eu/info/live-work-travel-eu/health/coronavirus-response_en)
- <https://www.nytimes.com/2020/03/23/opinion/covid-domestic-violence.html?auth=login-facebook>
- <https://www.interpol.int/en/News-and-Events/News/2020/INTERPOL-warns-of-financial-fraud-linked-to-COVID-19>
- <https://www.interpol.int/en/News-and-Events/News/2020/Global-operation-sees-a-rise-in-fake-medical-products-related-to-COVID-19>
- <https://www.europol.europa.eu/newsroom>
- <https://youth.gov/federal-links/online-training-five-new-modules-victim-assistance-training-vat>
- <https://www.futurelearn.com/courses/domestic-violence>
- <https://www.victimsupport.org.uk/crime-info/types-crime/domestic-abuse/recognising-signs-domestic-abuse>
- <https://ec.europa.eu/justice/saynostopvaw/helpline.html>
- Looking after your mental health: <https://www.beyondblue.org.au/the-facts/looking-after-your-mental-health-during-the-coronavirus-outbreak>

## An update on activities in France, shared by France Victimes:

The Government has created a specific phone number for all questions related to Covid-19, open 24/7 : 0 800 130 000.

If a victim needs psychological support, the helpline would redirect the person to Croix-Rouge Ecoute, a service of the Red-Cross dedicated to remote psychological support, which can in turn (if needed) redirect the victim to the psychological and medical emergency unit.

A website was also created for everyone who would like to help during the crisis : [jeveuxaider.gouv.fr](http://jeveuxaider.gouv.fr)

Several platforms for volunteers have also been developed to help the medical staff ([psysolidaires.org](http://psysolidaires.org), [psyformed.com](http://psyformed.com), [terrapsy.org](http://terrapsy.org))

For parents struggling during the lockdown, the association « Les pâtes au beurre » also opened a helpline, available from Monday to Friday from 9AM until 9PM and on Saturday from 9AM until 12PM.

### For victims of domestic violence:

- the emergency number 17 (Police Secours) remains the main number to call and is operational,
- an online platform was created : <http://arretonslesviolences.gouv.fr> so victims and witnesses of domestic violence can alert the authorities,
- the 116 006 helpline, along with the 3919 (women victims of domestic violence) and 119 (endangered children) are operational.

New initiatives have also been developed by the Government:

- the possibility for victims to alert their pharmacists they are victims of domestic violence, who will then take the victim to a safe place to write down their identity and information and call the authorities if the victim agrees to it. If the victim is accompanied by the offender, they can also use the code « mask 19 » so the pharmacist calls the authorities ;
- the creation of victim support « booths » within shopping centers;
- the possibility for victims to alert the authorities via text messages via the 114 number;
- the creation of a platform managed by the group SOS Solidarités in order to find a place to stay for the perpetrator of domestic violence, so their eviction from the victim's home can be done quicker and more easily.