



THE AGE OF RESILIENCE

Victim Support Europe
Annual Conference 2022
MALTA 11 | 12 MAY



Victim Support
Europe



With Financial support from
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HOSTED BY:



VSE ANNUAL GENERAL MEETING AND CONFERENCE 2022

Practical information

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I. ANNUAL GENERAL MEETING – 10 May 2022

i. Programme

The 2022 Annual General Meeting will take place on **Tuesday 10 May 2022**. Please find below the agenda for this year's meeting.

TIME	TOPIC
11:00 – 12:00	Registration
12:00 – 14:00	Lunch for members
14:00 – 14:10	Opening and welcome <ul style="list-style-type: none"> • President Geraldine Hanna
14:10 – 14:45	VSE activity report <ul style="list-style-type: none"> • Minutes from previous meeting • Presentation and approval of Financial report and voting Annual Accounts • Evaluation of VSE
14:45 – 15:15	Coffee break
15:15 – 16:15	VSE internal organisation <ul style="list-style-type: none"> • Presentation of new VSE Members • Presentation of new staff • Working groups – policy and training • Governance arrangements - with Ethics, Donations, Governance and Finance
16:15 – 17:50	VSE Work programme 2022 – progress and planning <ul style="list-style-type: none"> • Update on progress to-date Planning <ul style="list-style-type: none"> • Policy and advocacy - Presentation and discussion on changes to VRD • Forward look on activities • Projects update • Training academy and hubs
17:50 – 18:00	Any other business (AOB) – Closing remarks <ul style="list-style-type: none"> • Vice-President Petra Klein

The supporting documents will be made available in the coming days. To find the supporting documents, please visit the dedicated [intranet webpage](#).

ii. Venue

The venue for this year's Annual General Meeting has most kindly been offered by the **Victim Support Agency** in Malta. Please find below more information on the venue related practicalities.



VICTIM SUPPORT AGENCY

Venue: M.A Grima Hall at the Mediterranean Conference Centre
Address: Old Hospital Street, Valletta, VLT 1645, Malta
Time: 12:00 – 18:00 CEST



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HOW TO GET THERE?

If you arrive by plane

There are two ways in which you can reach the AGM venue from Malta International Airport, namely:

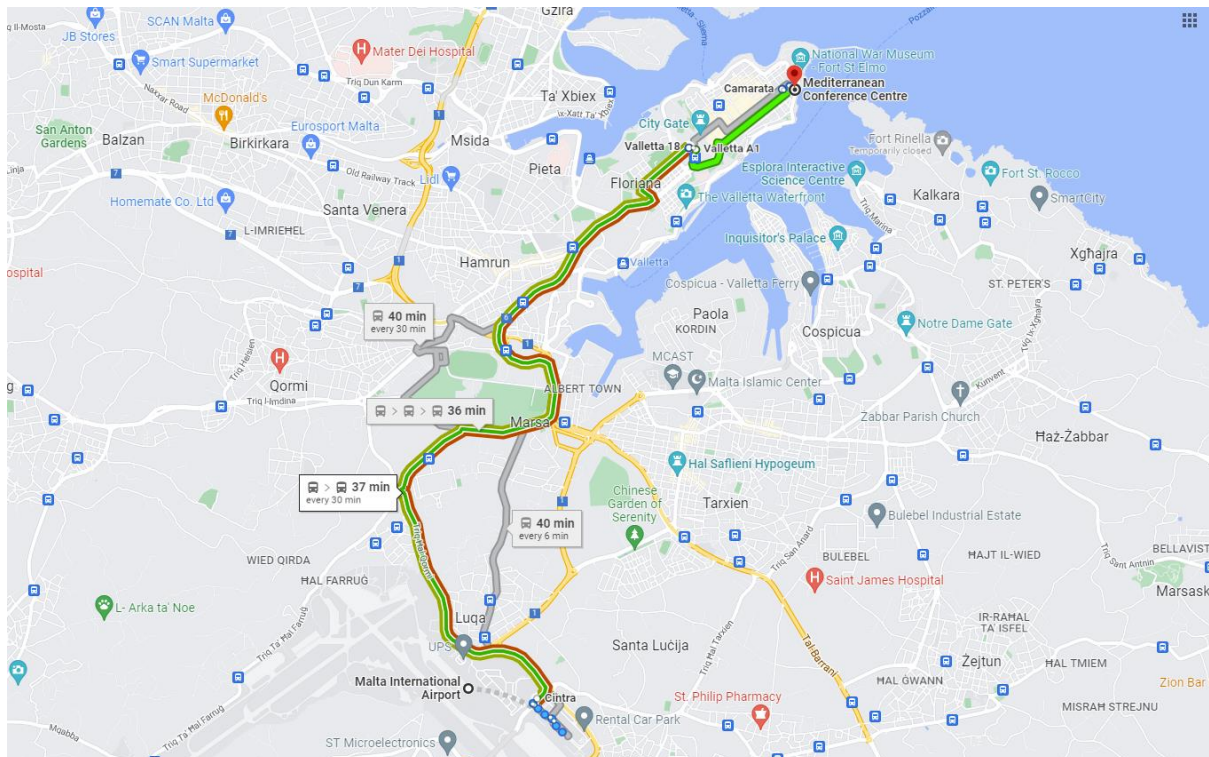
By taxi:

Taxi services between Malta International Airport and any destination in Malta are available 24 hours a day. The taxi service of [eCab](#) for instance, is a safe and affordable way to get around Malta. We recommend to get in touch with the company on beforehand to reserve your ride from the airport to the AGM venue. You can contact eCab in the following ways:

- EMAIL: info@ecabs.com.mt
- PHONE: +356 21 38 38 38
- APP: eCab has a user-friendly and very practical [app](#) to find taxi drivers on the spot, as well as to schedule journeys ahead of time

By bus:

If you would like to go by bus, walk about 5 minutes from the airport to the bus stop 'CINTRA'. Take bus line 71, 72 or 73 in the direction of Valletta. After approximately 17 minutes, leave the bus at the last stop 'VALLETTA 18'. Change the bus by walking 1 minute to the bus stop 'VALLETTA A1' and take bus line 133. After approximately 5 minutes, leave the bus at bus stop 'CAMARATA'. Then you have a 1 minutes' walk to the Mediterranean Conference Centre.





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iii. Online

For those members who would like to attend the AGM online, please find the link to join the ZOOM meeting below.

Topic: VSE Annual General Meeting
Time: 10 May 2022, 14:00 CEST
Link: <https://us06web.zoom.us/j/86438461371>

We kindly ask you to log in at least 10 minutes before the start of the event. Please keep your microphones on mute. If you have any questions or comments, use the chat box or raise your hand.

iv. Dinner for Members

Venue: Urban Valley Resort & Spa
Address: Triq Wied Ghollieqa, Kappara, SGN4437 Malta
Time: 20:00 CEST

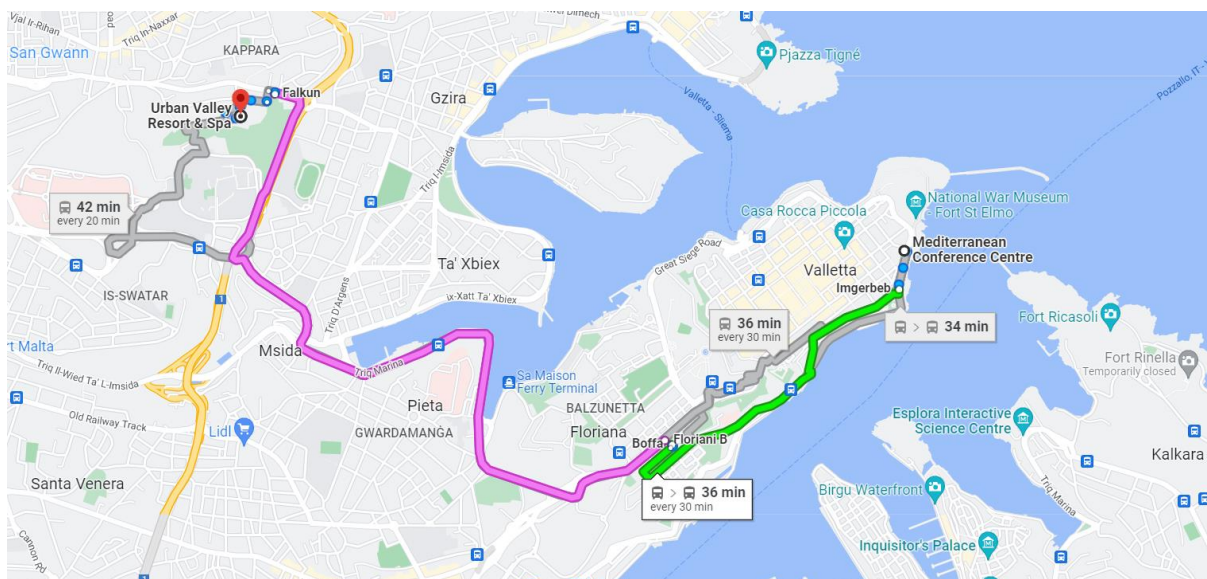
HOW TO GET THERE?

By taxi:

Please find more information and the contact details of the suggested taxi company on page 2.

By bus:

If you would like to go by bus, walk about 3 minutes from the Mediterranean Conference Centre to the bus stop 'IMGERBEB'. Take bus line 133 in the direction of Valletta. After approximately 7 minutes, leave the bus at the last stop 'BOFFA'. Change the bus by walking 1 minute to the bus stop 'FLORIANI B' and take bus line 24 in the direction of Valletta-SanGwann. After approximately 12 minutes, leave the bus at bus stop 'FALKUN'. Then you have a 4 minutes' walk to the Urban Valley Resort & Spa.





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II. VSE ANNUAL CONFERENCE 2022 – 11 & 12 May 2022

i. Programme

VSE Annual Conference 2022 will take place on **Wednesday and Thursday 11 and 12 May 2022**. Please find below the programme for this year's event.

DAY 1: The evolving drivers of victimisation in unstable times	
09:00 – 10:00	Registration
10:00 – 10:35	<p>Welcome and Intros</p> <p>Geraldine Hanna President, Victim Support Europe</p> <p>Colm Smyth, Survivor of the Loughinisland massacre, Northern Ireland</p> <p>Marieta Tosheva, Victims' Rights Team, European Commission</p> <p>Helena Dalli, EU Commissioner for Equality (recorded speech)</p> <p>Byron Camilleri, Ministry of Home Affairs, National Security and Law Enforcement, Malta</p>
10:35 – 12:00	<p>Session 1: Conflict, intolerance & social instability and their impact on victims of crime in unstable times</p> <p>Resilience-actor mapping, identifying relevant stakeholders for engagement - Simon Green, Professor of Criminology & Victimology and Associate Dean for Research & Enterprise, University of Hull, UK</p> <p>Resilience and Transformative Social Identities in Intractable Intergroup Conflicts - Dora Georgiou, PhD, University of Cyprus & the Netherlands Institute for the Study of Crime and Law Enforcement</p> <p>Increasing stress factors: How do we build resilience and is the solution the multiagency approach? - Ash Pachauri (US), Director at the Center for Human Progress & Co-Founder and Senior Mentor at The Protect Our Planet Movement, United States</p> <p>Looking through regenerative frameworks for resilience building and a sustainable new-modern society - Peta Milan, CEO, Transcendent Media Capital & JET Group</p>
12:00 – 12:30	Coffee break
12:30 – 13:30	<p>Session 2: Individual, social and structural resilience in victim support context</p> <p><i>Moderator: Andrea Walraven Thissen</i></p> <p>Personal resilience of victims of crime: how to cope and deal with trauma - Andrea Walraven Thissen, Critical Incident Manager</p>



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	<p>Building resilient communities: education, prevention, response - Elie Kagan, Head of Crisis Management, Security and Crisis Centre by the European Jewish Congress</p> <p>Building resilient communities: coordinated response to the Ukrainian crisis - Elena Burmitskaya, Chairwoman, Green Light for the Civil Initiatives Foundation</p> <p>Building resilience as main topic in the EU agenda: Structural resilience for EU, and how to sustain the development of victim support services - Markus Kärner, Deputy Secretary General for Criminal Policy, Ministry of Justice, Estonia</p>
13:30 – 14:40	LUNCH
14:40 – 16:10	WORKSHOPS
16:10 – 16:35	Coffee Break
16:35 – 17:35	<p>Session 3: How victim support can build resilience in a time of crisis <i>Moderator: Colm Smith</i></p> <p>Victims from a distance: Shifting support online and the impact it has on the quality of service received - Cristina Soeiro, Forensics Psychologist & Vice President of the Board, Portuguese Association for Victim Support (APAV)</p> <p>Resilience-in-action during a large-scale disaster: organisational resilience and emergency management - Jérôme Moreau, President, “Association Nivernaise d’Aide aux Victimes d’Infractions” & Vice-President, France Victimes and Victim Support Europe</p> <p>Integrating Crisis Management & Business Continuity for a successful response - Rosa Janssen, President Board of Directors, Victim Support Netherlands</p>
17:35 – 17:40	<p>Closing remarks Juliana Grima, Executive Chairperson, Victims Support Malta</p>

DAY 2 : Empowerment of specific groups of victims and victim assistance in times of Covid-19	
09:00 – 10:00	Registration
10:00 – 10:05	<p>Opening words - Jonathan Attard, Minister for Justice, Malta</p>
10:05 – 11:05	<p>Session 1: Impact on victim support in times of Covid-19 <i>Moderator: Frida Wheldon</i></p>



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	<p>In which ways and to what extent did Covid-19 affect the work of victim assistance organisations? - Julianne Grima, Victim Support Malta</p> <p>A showcase of the coordinated response to emergencies, the example of Codice Rosa - Vittoria Doretti, Head of Department “Health Promotion and Health Ethics”, Azienda USL Toscana Sud Est & Regional Network Manager, Codice Rosa (Tuscany, Italy)</p> <p>Impact of the Covid-19 pandemic – An increase in police reports related to gender-based and domestic violence cases - Sylvana Gafa’, Head of Victim Support Services, Victim Support Agency/Malta Police Force</p>
11:05 – 11:30	Coffee break
11:30 – 13:00	<p>Session 2 – Panel: Empowerment of specific group of victims in times of Covid-19</p> <p><i>Moderator: Bianca Biber</i></p> <p>The risks of human trafficking in times of Covid-19 and conflict - Suzann Hoff, La Strada International (EU)</p> <p>Effect of Covid-19 pandemic on persons with disabilities, as they faced serious emotional and social challenges - Samantha Pace Gasan, the Commissioner for the Rights of Persons with Disability (Malta)</p> <p>Bias and hate crime victimisation during the Covid-19 pandemic - Bianca Biber, Federal Executive Director, Weisser Ring</p> <p>How do we police online presence better and regulate cybercrimes more effectively? - Cyber Crime Unit, Malta Police Force</p>
13:00 – 14:10	LUNCH
14:10 – 15:40	WORKSHOPS
15:40 – 16:10	Networking Coffee Break
16:10 – 17:30	LIVE DEBATE: How are victims issues incorporated in the EU agenda?
17:30 – 17:35	<p>Closing remarks</p> <p>- Petra Klein, Vice President, Victim Support Europe</p>



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ii. Venue

Venue: Notch Conference Centre at the Urban Valley Resort & Spa
Address: Triq Wied Ghollieqa, Kappara, SGN4437 Malta
Time: 09:00 – 17:40 CEST

HOW TO GET THERE?

If you arrive by plane

There are two ways in which you can reach the conference venue from Malta International Airport, namely:

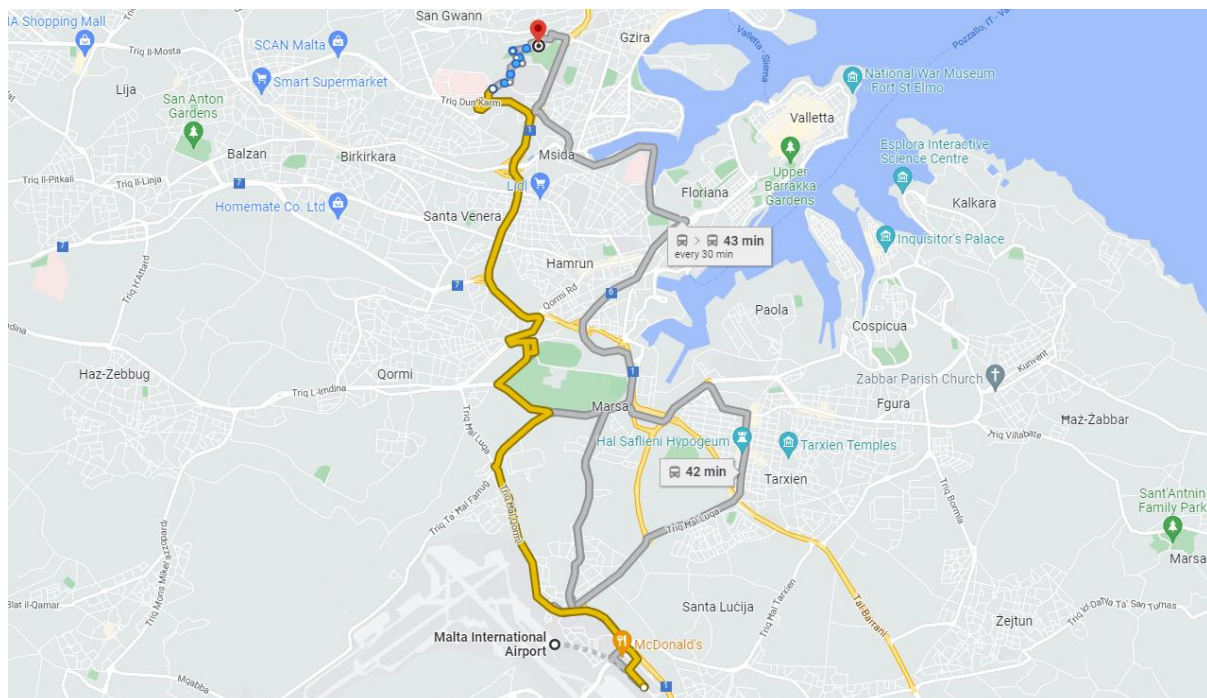
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- EMAIL: info@ecabs.com.mt
- PHONE: +356 21 38 38 38
- APP: eCab has a user-friendly and very practical [app](#) to find taxi drivers on the spot, as well as to schedule journeys ahead of time

By bus:

If you would like to go by bus, walk outside the airport to the bus stop 'AIRPORT 2'. Take bus line X1 in the direction of Cirkewwa. After approximately 20 minutes, leave the bus at the stop 'Universita 1'. Then you have to walk about 10 minutes to the Notch Conference Centre at the Urban Valley Resort & Spa. Please find more information about the public transport schedule [here](#).





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III. SOCIAL EVENTS – 11 & 12 May 2022

i. Social event on 11 May 2022

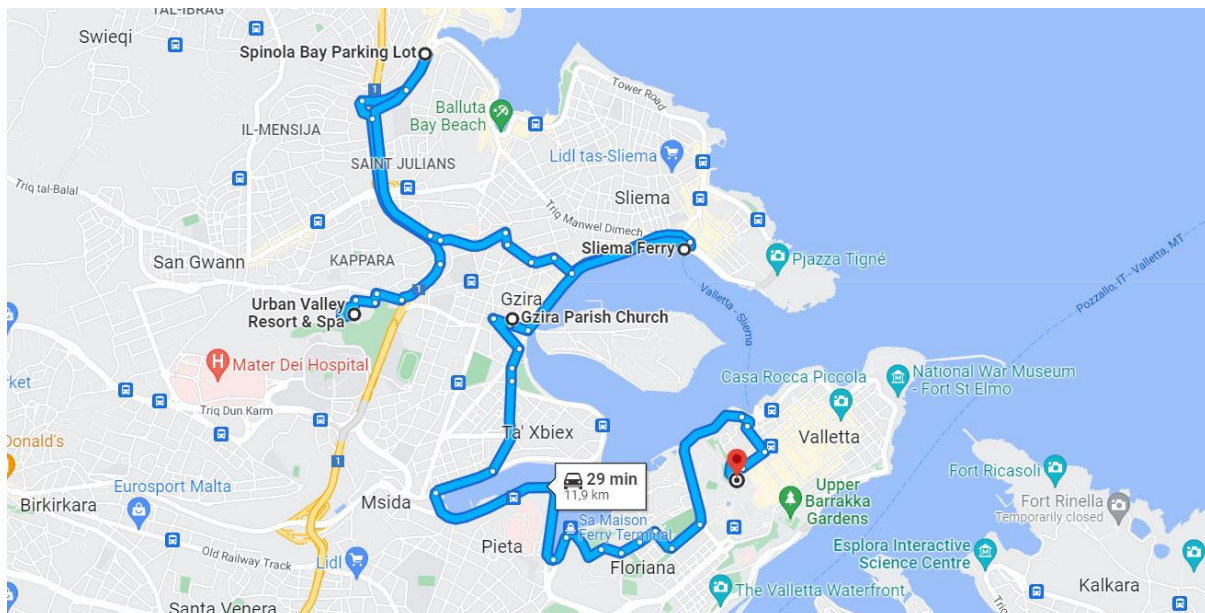
Venue: Rampila Restaurant
Address: St. Johns Cavalier II-Belt Valletta, VLT 1110, Malta
Time: 20:00 CEST

On the evening of 11th May, we will organise a decadent three course dinner in the gorgeous terrace of [Rampila Restaurant](#) in Valletta.

HOW TO GET THERE?

The transfer from the conference venue to the restaurant will be organised for conference participants. A bus will depart from the Urban Valley Resort & Spa and will make 3 stops along the way to the restaurant to pick up conference participants who are not staying at the conference venue. Please find the schedule below. The bus will depart at 19:00 CEST in the direction of the restaurant and will do the same route vice-versa after dinner.

TIME	STOP
Departure 19:00	Urban Valley Resort & Spa
Stop 1	Spinola Bay Parking Lot (St Julians)
Stop 2	Sliema Ferry (Sliema)
Stop 3	Gzira Parish Church (Gzira)





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ii. *Social event on 12 May 2022*

Venue: Notch Conference Centre at the Urban Valley Resort
Address: Triq Wied Ghollieqa, Kappara, SGN4437 Malta
Time: 20:00 CEST

On the evening of the second day of the conference, an exquisite four course gala dinner will be served at the tables of this year's remarkable conference venue: The Notch Conference Centre at the Urban Valley Resort.

IV. COVID-19 INFORMATION

i. *Event compliance with health regulations*

The conference will be held in strict compliance with the health regulations in force in Malta. For more information on the latest updates, please visit the website of the Maltese [Ministry for Health](#).

- Conference participants will not have to show any Covid-19 related documentation when arriving to the Urban Valley Resort & Spa, nor at the Notch Conference Centre where the conference will take place. Current measures require conference participants to wear a mask, which can be removed when seated down.
- The conference rooms' capacity has been adapted to ensure compliance with the current rules on physical distancing between participants
- Coffee and lunch breaks will be served in compliance with the health regulations in force

ii. *Travel to Malta*

For more information on the latest travel updates, please visit the dedicated [webpage](#) of VisitMalta or the [website](#) of the Maltese Ministry of Health. Kindly note that the travel measures for travelling to Malta are determined by the [colour code](#) of your departing country (red or dark red).

If you travel to Malta from a red country/zones:

- Submit your [passenger locator form](#) (PLF) before arrival and present the PLF QR code at check in and on arrival in Malta in digital format.

AND

- Ensure that you have proof of one of the three following documents in order to avoid quarantine measures:
 - Proof of Vaccination
 - Proof of Recovery
 - Negative Test Certificate

To find a more detailed explanation of requirements to proof the validity of your documents, click [here](#).



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If you travel to Malta from a dark red country/zones:

Participants who travel from a dark red country/zone are advised to contact their consulate for guidance on which documentation is necessary to travel to Malta.

Re-open EU tool

The frequently updated [‘Re-open EU’ tool](#) provides information on travel and health measures in EU and Schengen Associated countries during the Covid-19 pandemic. With the help of the ‘Travel Plan’ function of this tool, you can find all the relevant information regarding Covid-19 measures in the country of departure and in the country of destination.

V. OTHER INFORMATION

i. Medical costs

Victim Support Europe does not cover any medical costs of conference participants.