



INVICTIM

International Cooperation
Working Together to Better Support Victims of
Terrorism and Mass Violence

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Detective Superintendent
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Meeting the needs of foreign/cross-border victims in the immediate aftermath and the longer term through international cooperation

Outcome: Overview of the needs of international victims in both the immediate aftermath and the longer term





Immediate

- Emotional support/reassurance
- Language services/consular support
- Practical transport/subsistence/emergency funds information?
- · Casualty Bureau/Major Incident Police Portal
- SPOC Police Family Liaison Officers (FLO) & other professionals





Immediate/Intermediate

- Supportline
- Humanitarian Assistance Centre's
- Outreach
- Family/Witness liaison police
- Health
- · Self-referrals into local support services





Future

International coordination

Word of mouth/ad-hoc

Access to support & specialist services

Communicating with other families/survivors

New normal





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