



GENERAL MEETING

9 December 2022



Housekeeping rules



Levent Altan

Executive Director

1. If you have any questions, you are welcome to ask them in our **chat**. The moderators will answer them immediately or address the questions to the respective speakers.
2. We would like to ask everyone to **turn off their microphones** and turn them on only when speaking.
3. We would like to notify everyone that we will **record** the meeting for the sake of writing the minutes.

Opening and welcome



Petra Klein

Vice President

Minutes from the previous meetings



Levent Altan

Executive Director

Approval of minutes from previous meetings:

- **Annual General Meeting**, held in Malta on 10 May 2022
- **Extraordinary General Meeting**, held online on 25 May 2022

Presentation and approval of the financial report



Carmen Rasquete

Treasurer

1. Income

Total VSE income (approved grants and contracts) for 2022 is €1,379,698, which represents 19 % increase compared to €1,158,794 income from 2021.

Sources of income (Budgets for 2022):

Source of income	Amount
Operating grant (Approved Budget) (EU contribution)	€ 515,192
EU Centre of Expertise (2022 Amount)	€ 210,612
Membership fees	€ 41,250
BENEVICT Project (EU contribution)	€ 79,232
CREST Project (EU contribution)	€ 26,975
AREV Project (EU contribution)	€ 250,000
Breaking Barriers Project (contract)	€ 39,000
FYDO project (EU contribution)	€ 73,750
InfoVictims Project (EU contribution)	€ 31,562
Covis Project	€ 7,825
ENABLE Project	€ 12,000
PROTECT Project	€ 8,200
ICF 2 contracts	€ 35,000
EUCVT Bridge Contract	€ 33,500
Trainings and other contracts	€ 5,600
Donations	€ 10,000
Total	€ 1,379,698

Presentation and approval of the financial report



Carmen Rasquete

Treasurer

2. Expenditure

Total VSE expenditure at the end of 2022 is anticipated to be € 1,420,704, which represents a 31% increase compared to € 1,081,604 in 2021:

Source of expenditure	Expenditure 31 Dec 2022
Operating grant 2022 (approved budget : 643,990)	€ 643,990
EU Centre of Expertise	€ 225,465
BENEVICT Project	€ 87,358
CREST Project	€ 26,975
AREV Project	€ 244,817
Breaking Barriers Project (contract)	€ 31,650
FYDO Project	€ 73,862
InfoVictims Project	€ 31,562
Covis Project	€ 7,825
ENABLE Project	€ 6,000
PROTECT Project	€ 8,200
EUCVT Bridge Contract	€ 23,500
Costs not covered by grants (e.g. Travel for members from/to non-eligible countries, Insurance, bank charges etc..)	€ 9,500
Total	€ 1,420,704

Conclusion

Conclusion	
Total Income	€ 1,379,698
Total Expenditures	€ 1,420,704
Deficit in 2022	41,006

Based on the current income and expenditure as anticipated, we will have a Deficit of 41,006 euros in 2022.

Presentation and approval of the financial report



Carmen Rasquete

Treasurer

3. Reserves

- Level of reserves on 31st December 2021 was **€ 299,567**
- Level of reserves on 31st December 2022 is **€ 258,561** (this represents an 14% decrease in our reserves from 2021).

VSE has succeeded to increase the level of the reserves in 2020/2021/2022, which allowed us to reach the level of the reserves of €223,500, which has been set up in 2019 to be reached in 2021, with increase of 16% of that level.

However, with the growth of VSE (Number of staff, number of projects, the total income and expenditures), VSE needs to review the reserve policy and set up a new level of reserves in the coming 24 months to meet this growth and to keep VSE in the safe place and avoid any risk in the future.

Presentation and approval of the financial report



Carmen Rasquete

Treasurer

4. Questions



Presentation of new VSE Members



Iris Lokerse

Policy Assistant

Presentation of new VSE Members: #1

Finn Nørgaard Association

- A **relative's organisation**
- Experienced terror in 2015

Work:

- Relative's Act
- Flip the script
- The dialogue project

**FINN
NØRGAARD**
/FORENINGEN



Presentation of new VSE Members: #2

Law and Internet Foundation



LAW AND INTERNET
FOUNDATION
RESEARCH CENTER FOR LAW AND
INFORMATION TECHNOLOGIES

Law and Internet Foundation is a Bulgarian NGO & Research centre which supports and performs applied studies, scientific researches, programmes and projects in the field of legal, technological, economic and social issues related to the fast penetration of information and communication technologies both in public and private sectors.

The mission of the organisation is to contribute towards the transformation of the society to meet the challenges of the digital world. The main pillars of the values the Foundation rest upon are:

- development of legislation regarding digital environment through legal analyses and ethical reviews
- promotion of human rights, gender equality
- protection of children from violence and abuse

To achieve its mission, Law and Internet Foundation initiates innovative and rigorous research projects, education activities, transfer of knowledge and best practices, as well as strong partnerships with national and international institutions. Currently, we have 9 ongoing projects (under JUST, CERV, ISF, Horizon, Erasmus+, EDF) and 4 big ones starting at the beginning of next year.

Presentation of new staff



Maria Georgiou
Senior Project Officer



Krista Tabone Urso
Membership and Capacity
Building Advisor



Ireena Schmidt
Projects Assistant



Laura Ruiz Astorga
Policy & Project Assistant
(Internship)

Voting

NOMINEES



ROSA JANSEN

Victim Support Netherlands

Nominated for **President**



JEFFREY DEMARCO

Victim Support England & Wales

Nominated for **Board Member**



JULIANNE GRIMA

Victim Support Malta

Nominated for **Board Member**

Voting

Counting of votes



NOMINEES



ROSA JANSEN

Victim Support Netherlands

Nominated for **President**



JEFFREY DEMARCO

Victim Support England & Wales

Nominated for **Board Member**



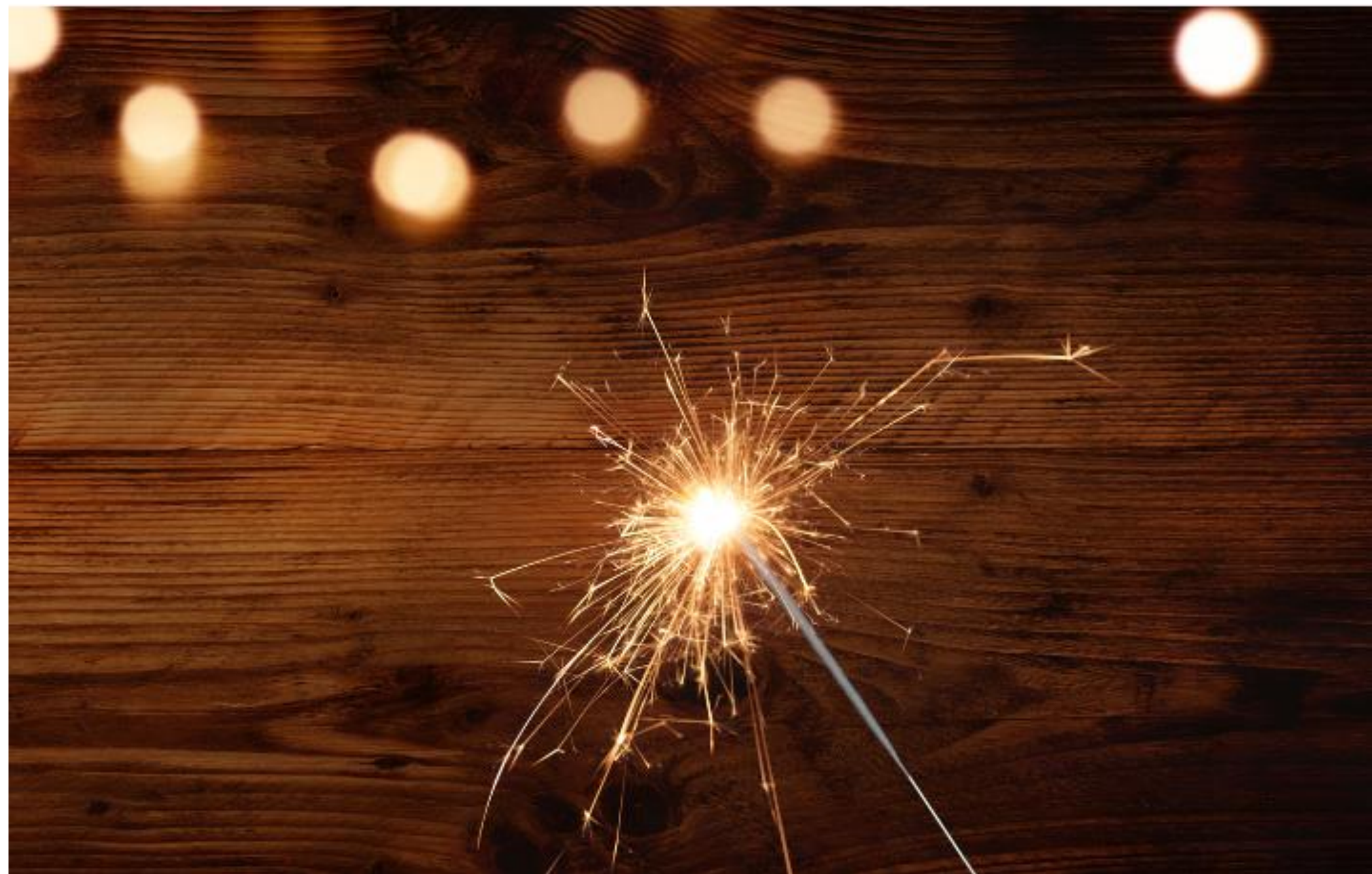
JULIANNE GRIMA

Victim Support Malta

Nominated for **Board Member**

Voting

Congratulations!



Future look on VSE

Introduction on updates and forward look



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Executive Director

Framework for 2023 activities

- Strengthen VSE's capacity to deliver on **advocacy**
- Revision of **Victims' Rights Directive**
- Further development of **Training Academy**
- Etc.

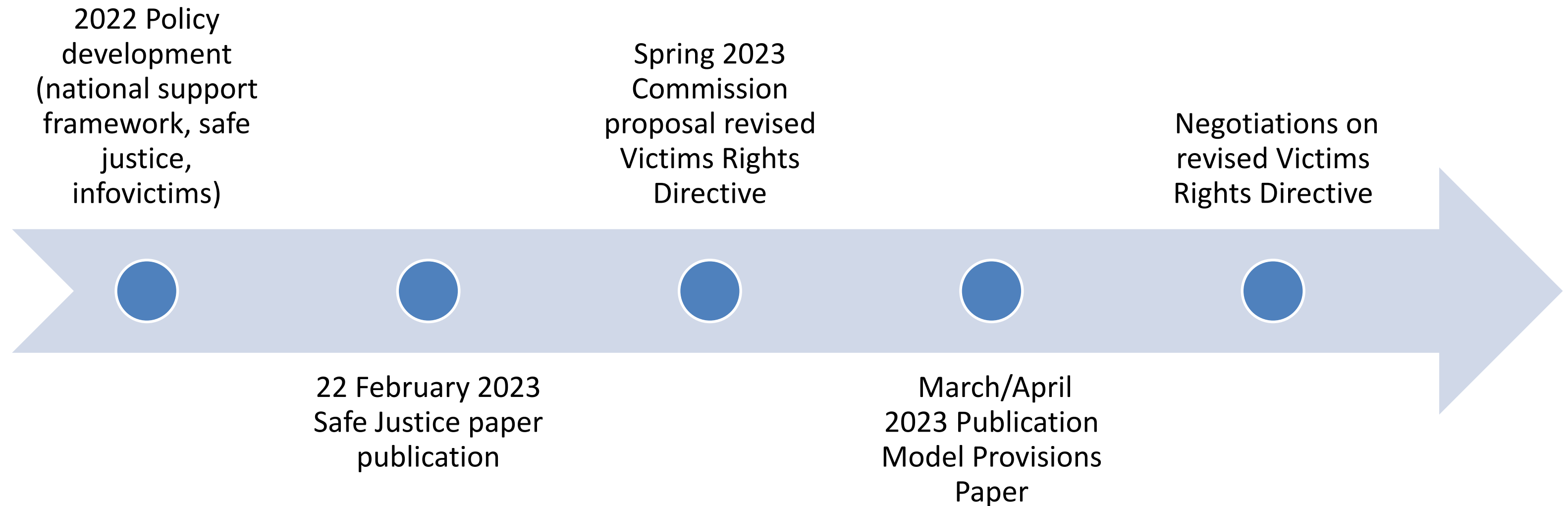
Forward look on 2023 - 4 key themes:

- Advocacy
- Collaboration
- Changing perspectives and behaviours
- Innovation

Priority #1

Policy & Advocacy

Policy & Advocacy



VSE ADVOCACY ACTIVITIES

Policy & Advocacy

A system based approach

Support

- Resilience, social network
- National comprehensive system of support
- Improve coordination
- Mechanisms to implement: funding, standards, referral

Communication

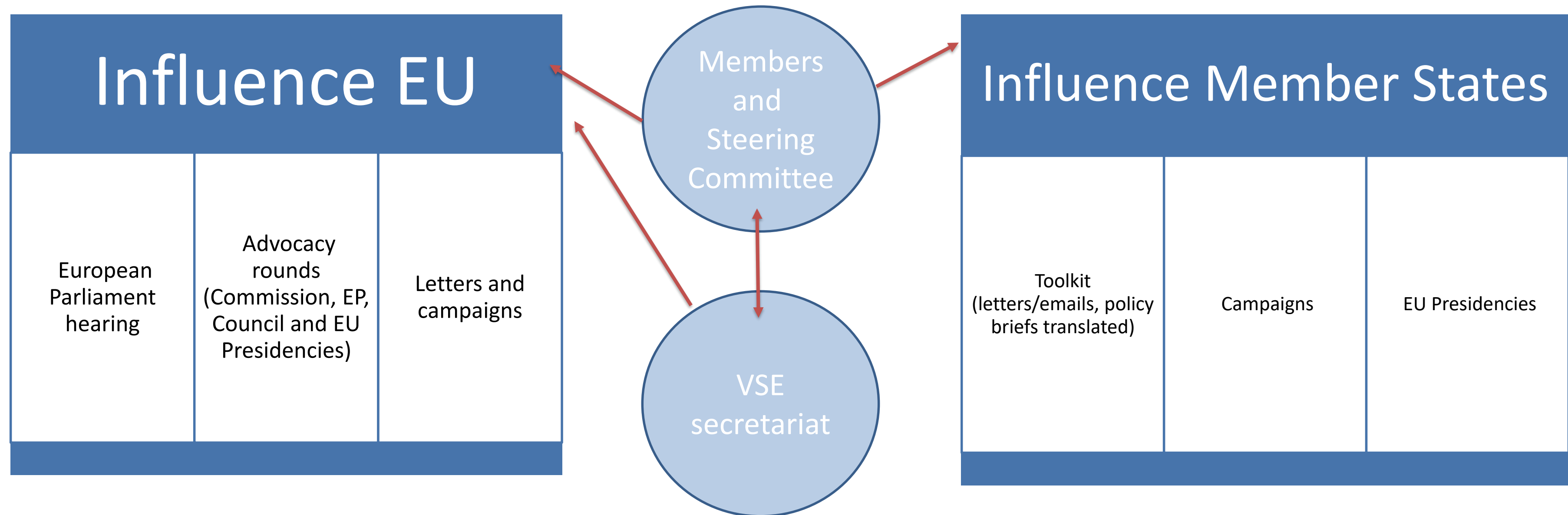
- Shift from information provision to effective communication with victims
- Shift to a coordinated system of communication with victims

Justice / Protection

- Enabling the reporting of a crime/multiple routes to report
- Active participation in criminal justice system
- Reducing harm and secondary victimisation
- Improving access to compensation

Policy & Advocacy

2023 Advocacy activities – Revision Victims' Rights Directive



Policy & Advocacy

2023 other activities

VSE projects
policy related
activities

EU Legislations:
CSAM, Human
Trafficking, VAW

Preparation
2024 EU
elections

Council of
Europe

United Nations

Policy & Advocacy

How members will benefit?

- Have their **voice** heard at UN, Council of Europe and EU level
- Active participation in **advocacy campaigns and activities**
- Achieve **stronger rights and services** in Member States and worldwide
- Support their **national advocacy** activities

Time for a poll!



Coffee break

**We will return
at 11:45 am CET**



Priority #2

Capacity Building & Training Academy

Capacity Building

2023 Activities

- Organising **National Meetings** in cooperation with member organisations
- Development of a **Member Engagement Strategy**
- Thematic **Working Groups**
- **Capacity Building Events** for VSE members and partners
- Supporting members in achieving **self-accreditation** through the development of tools, templates, and mentorship



Capacity Building

How will members benefit?

- Support in fostering **dialogue and cooperation between VS stakeholders**, enabling smoother and stronger working relationships
- Ensuring all members are **engaged and reaping concrete benefits** from their membership
- Further insight into **needs for policy and capacity building work** required
- **Networking, knowledge and experience sharing** and collaboration with counterparts
- Support in achieving **self-accreditation, evidencing standards** applied to work with victims



Time for a poll!



Training Academy



Short reminder

- Training academy **set up in 2022** as a priority
- It will provide the **framework and impetus** to deliver VSE training objectives
- It will enable VSE to create the **leading International training entity on victims of crime issues**
- Mission: to **share and develop knowledge, skills and practice** of those working with or for victims of crime, to support members and other organisations to develop their **own training capacity**, and to help **assure the quality** of those working with victims and providing training.
- Long-term goal: become a **household name in victim-related training courses** accessed by victim support professionals, law enforcement agencies, judiciary, health professionals, businesses, academia, and all professionals working with - and on the subject of - victims of crime.
- The academy should **not operate in competition with members** but **support them in their own training efforts**.

Training Academy

3 delivery objectives



Training Academy

Achievements



Training opportunities arising through:

- **Grant/ project applications:** every application where feasible includes a training element
- **Specific contract requests** e.g. from authorities or States
- **Unpaid or limited training engagements** usually with international or European bodies
- **Free services and short training events** such as lectures, workshops and webinars covered through VSE operating grant



Training Academy: Areas to develop from 2023

TOPICS

- **Knowledge** – impact, trauma, needs, rights etc.
- **Skills** – empathy, communication, needs assessment
- **Victim groups** – trafficking, disability, hate crime, sexual violence, children

Training structure

- Internal expertise
- Members network
- External trainers
- Management
- Sales
- Technical expertise

Resources

- Knowledge database
- Training tools of members and others
- Videos and other materials

Pricing and business model

- Sale of training on hub
- Building of hub for members
- Pricing of training development and delivery

Core modules

- Trauma informed approach
- Active listening
- Victims' Rights
- Resilience

School education

- Growth mindset
- Critical thinking
- Safety, prevention, support
- Resilience
- etc.

Approach

- Immersive
- Experiential
- Innovative

Time for a poll!



Priority #3

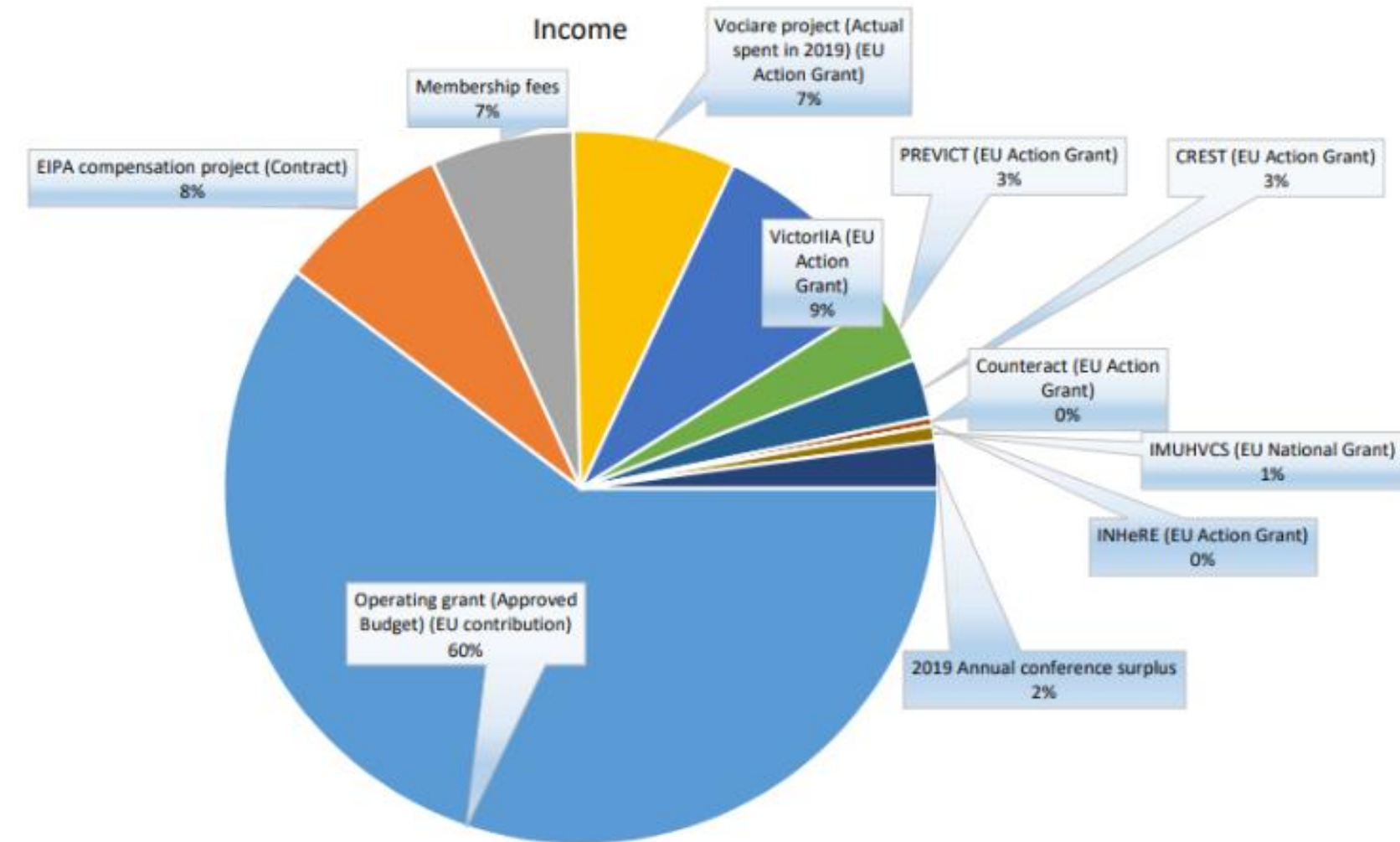
Projects, Fundraising and Future Growth

Projects, Fundraising and Future Growth

2022: Fundraising activities and how they benefit members

- Networking
 - Introduce VSE to **wider civic society audiences**
 - Create **meeting and outreach opportunities** outside the field of victims' issues (e.g. World Customs Organisation, GSK, etc)
- Meetings and outreach
 - Establish VSE as a **credible partner** for civic society organisations
 - Connect civic society members to **broader victims' issues**
- Development of short-term objectives and strategy
 - Demonstrate how **VSE supports civic society**
 - Define **fundraising goals** to benefit VSE and its membership
 - Meetings with contacts from Serve the City, Medicines Sans Frontieres, and Mindwize (a major fundraising agency) on **potential fundraising strategies**
- Networking and outreach activities resulted in VSE receiving a **donation towards the FYDO conference**, accessing **brand names**, and identifying **new training opportunities**

How VSE is funded and why we need sponsors
(2019 statistics as an example)



Projects, Fundraising and Future Growth



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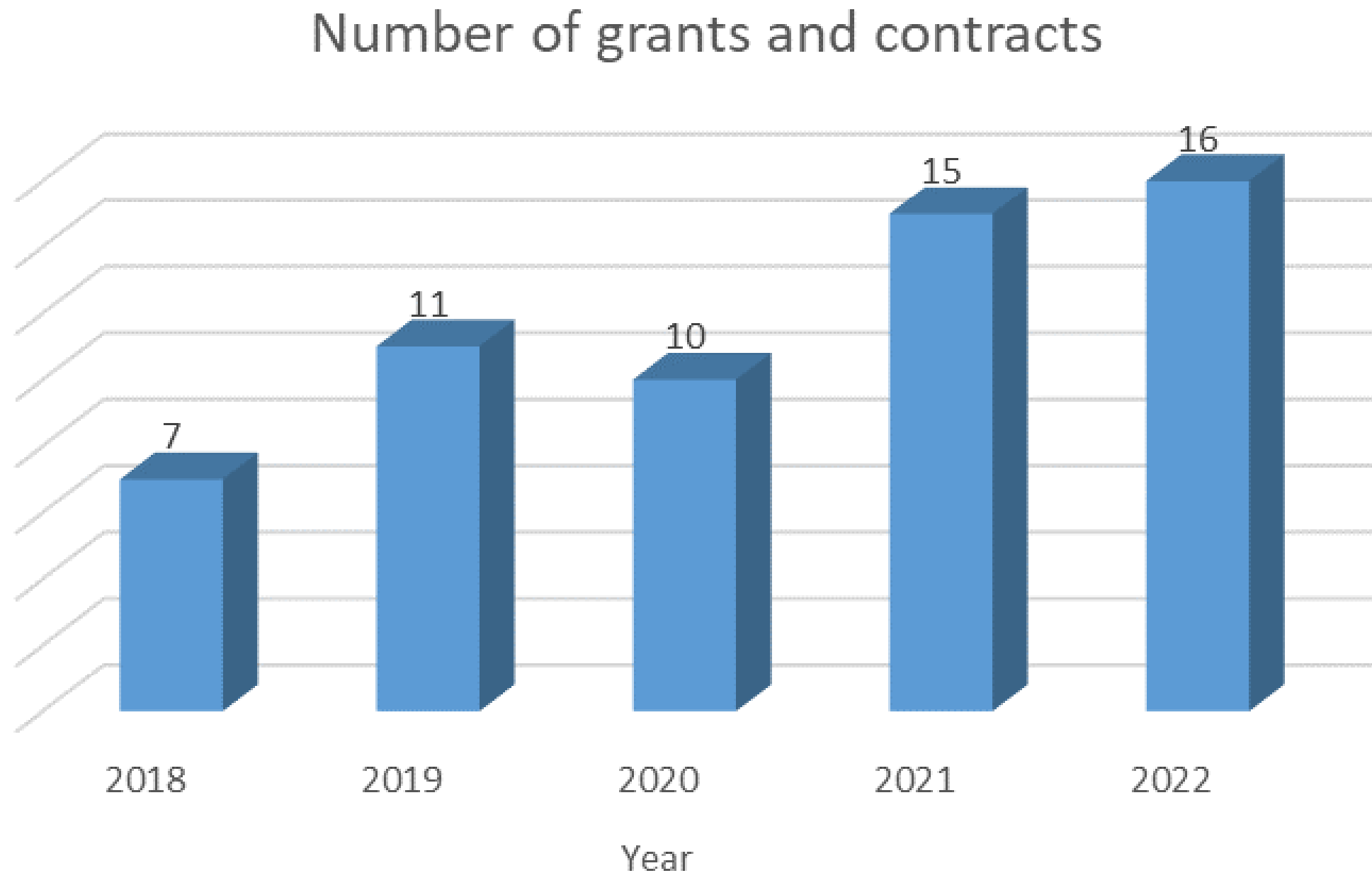
Executive Director

2023: Fundraising activities and how they benefit members

- Incorporate fundraising as a VSE priority
 - Strengthen VSE's capacity to deliver on **advocacy**
 - Increase opportunities for **membership participation**
- Develop and deliver fundraising strategy – staffing, resources, materials, etc.
 - Share **learning experience** with VSE members
 - Support **VSE projects and campaigns**
- Identify, launch, and review, fundraising objectives that promote VSE's activities in civic society
 - Increase **public awareness** of victims' issues and their rights
 - Create **new organisational outreach opportunities**

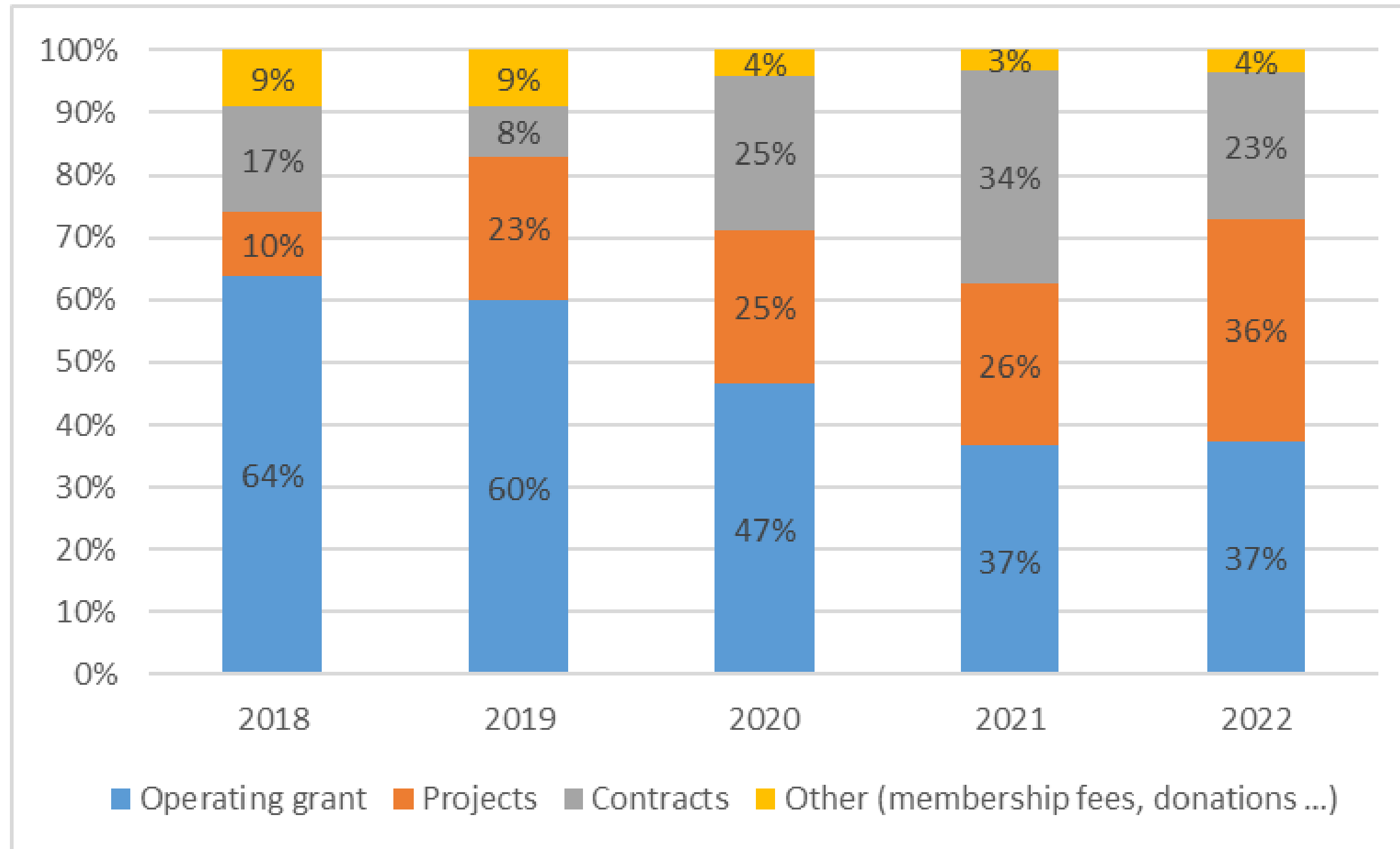
Projects, Fundraising and Future Growth

Projects by year



Projects, Fundraising and Future Growth

VSE's income from projects and contracts



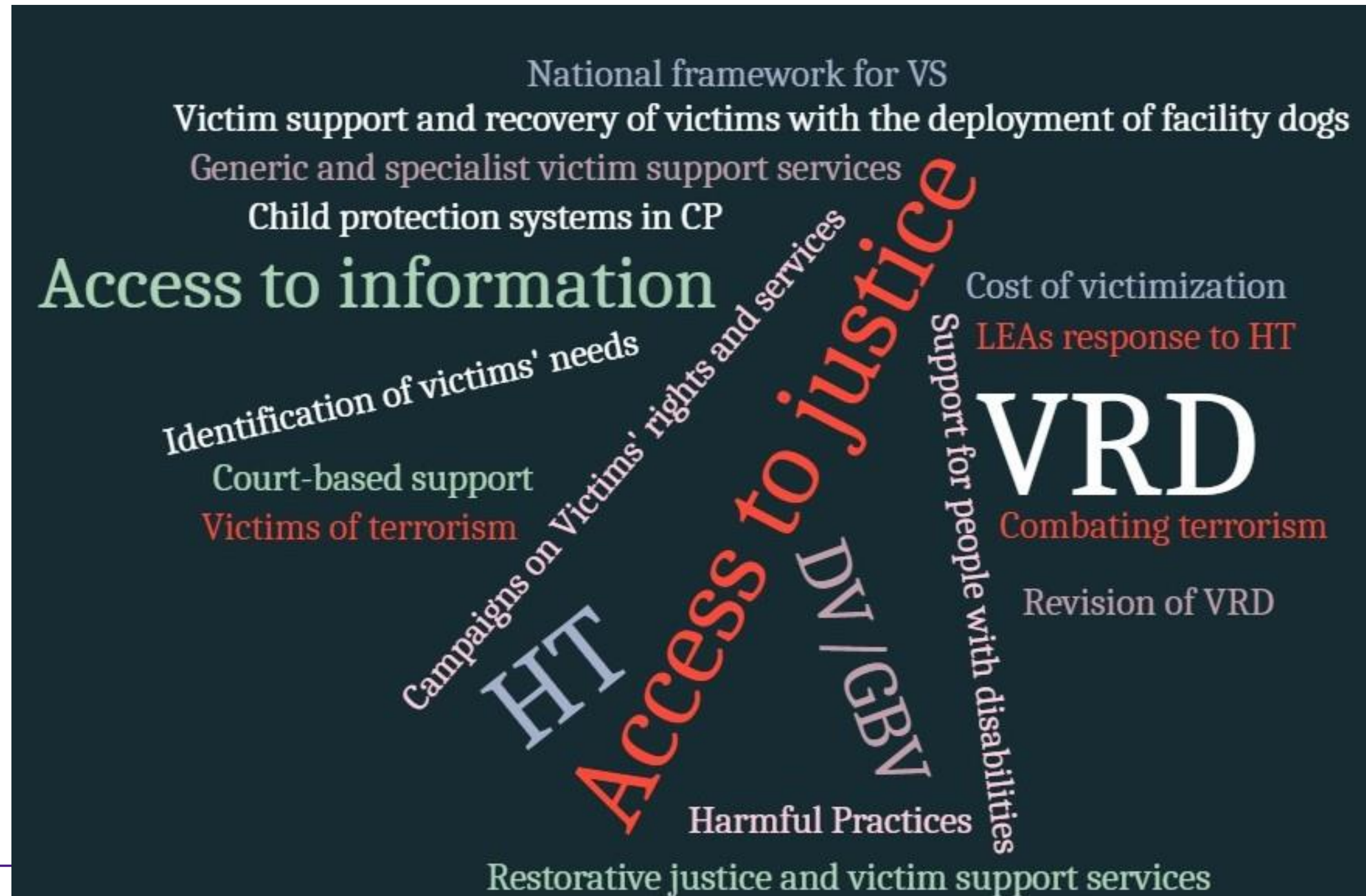
Projects, Fundraising and Future Growth

VSE's approach on projects and objectives for 2023

- Pursuing of VSE's **strategic priorities** and identification of **new areas**
- Implementation of VSE's **activities, pillars and key principles**
- **Interconnections** between projects and building of **transferrable knowledge**
- Focus on new **EU grant programmes**
- **Diversification of donors**
- Identification of **new opportunities**
- **Expand geographical reach and collaborations/network**
- **Involvement of and coordination with members on new project opportunities**

Projects, Fundraising and Future Growth

Key areas covered by projects



Projects, Fundraising and Future Growth

How members will benefit from our work

- Communication of project opportunities and support to members in project partnerships' creation
- Improved strategic coordination on project opportunities
- Increased opportunities to participate in VSE-led projects
- Increased opportunities to join or lead projects under new programs
- Higher availability templates, guidelines and checklists for project development and implementation
- Availability of new project related resources (e.g., reports, papers, methodologies, videos)

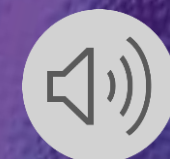
Time for a poll!



Closing remarks



THANK YOU!



VICTIM SUPPORT EUROPE TEAM

www.victim-support.eu
info@victimsupporteurope.eu